

Date	Dedicated Interface						AIB NI Mobile			AIB NI Online			AIB GB Online			I Business Banking NI			I Business Banking GB		
	Availability Statistics		Performance Statistics				Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics
Uptime (%)	Downtime (%)	AISP response (milliseconds)	PISP response (milliseconds)	CBPII/PISP Yes/No response (milliseconds)	Error response rate (%)	Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface	
D	E	G	H	I	J	D	E	F	D	E	F	D	E	F	D	E	F	D	E	F	
01-Oct	100.00%	0.00%	875	1200	0	0.00%	100.00%	0.00%	2762	100.00%	0.00%	2762	100.00%	0.00%	2762	100.00%	0.00%	4621	100.00%	0.00%	4621
02-Oct	100.00%	0.00%	891	1208	0	0.68%	100.00%	0.00%	1820	100.00%	0.00%	1820	100.00%	0.00%	1820	100.00%	0.00%	4760	100.00%	0.00%	4760
03-Oct	99.71%	0.29%	951	1174	2447	0.00%	100.00%	0.00%	1922	100.00%	0.00%	1922	100.00%	0.00%	1922	99.71%	0.29%	6434	99.71%	0.29%	6434
04-Oct	99.94%	0.06%	859	1040	0	0.00%	100.00%	0.00%	1875	100.00%	0.00%	1875	100.00%	0.00%	1875	99.94%	0.06%	4474	99.94%	0.06%	4474
05-Oct	100.00%	0.00%	867	1113	0	0.14%	100.00%	0.00%	2259	100.00%	0.00%	2259	100.00%	0.00%	2259	100.00%	0.00%	5032	100.00%	0.00%	5032
06-Oct	100.00%	0.00%	848	1114	0	0.00%	100.00%	0.00%	1595	100.00%	0.00%	1595	100.00%	0.00%	1595	100.00%	0.00%	5131	100.00%	0.00%	5131
07-Oct	100.00%	0.00%	870	1098	0	0.00%	100.00%	0.00%	1669	100.00%	0.00%	1669	100.00%	0.00%	1669	100.00%	0.00%	4686	100.00%	0.00%	4686
08-Oct	99.85%	0.15%	907	1111	0	0.21%	99.85%	0.15%	1833	99.89%	0.11%	1833	99.89%	0.11%	1833	100.00%	0.00%	4569	100.00%	0.00%	4569
09-Oct	100.00%	0.00%	950	1158	0	0.00%	100.00%	0.00%	1802	100.00%	0.00%	1802	100.00%	0.00%	1802	100.00%	0.00%	4580	100.00%	0.00%	4580
10-Oct	100.00%	0.00%	1122	1689	0	0.00%	100.00%	0.00%	1823	100.00%	0.00%	1823	100.00%	0.00%	1823	100.00%	0.00%	4556	100.00%	0.00%	4556
11-Oct	100.00%	0.00%	803	1066	0	0.00%	100.00%	0.00%	1811	100.00%	0.00%	1811	100.00%	0.00%	1811	100.00%	0.00%	4565	100.00%	0.00%	4565
12-Oct	100.00%	0.00%	847	977	0	0.00%	100.00%	0.00%	2216	100.00%	0.00%	2216	100.00%	0.00%	2216	100.00%	0.00%	5206	100.00%	0.00%	5206
13-Oct	100.00%	0.00%	846	1136	0	0.00%	100.00%	0.00%	1642	100.00%	0.00%	1642	100.00%	0.00%	1642	100.00%	0.00%	5129	100.00%	0.00%	5129
14-Oct	100.00%	0.00%	856	1109	0	0.00%	100.00%	0.00%	1727	100.00%	0.00%	1727	100.00%	0.00%	1727	100.00%	0.00%	4675	100.00%	0.00%	4675
15-Oct	100.00%	0.00%	855	1078	0	0.00%	100.00%	0.00%	1777	100.00%	0.00%	1777	100.00%	0.00%	1777	100.00%	0.00%	4616	100.00%	0.00%	4616
16-Oct	100.00%	0.00%	1020	1552	0	0.21%	100.00%	0.00%	1876	100.00%	0.00%	1876	100.00%	0.00%	1876	100.00%	0.00%	4570	100.00%	0.00%	4570
17-Oct	100.00%	0.00%	888	1157	1197	0.00%	100.00%	0.00%	1850	100.00%	0.00%	1850	100.00%	0.00%	1850	100.00%	0.00%	4502	100.00%	0.00%	4502
18-Oct	100.00%	0.00%	942	1435	0	0.28%	100.00%	0.00%	1879	100.00%	0.00%	1879	100.00%	0.00%	1879	100.00%	0.00%	4550	100.00%	0.00%	4550
19-Oct	100.00%	0.00%	973	1157	0	0.49%	100.00%	0.00%	2291	100.00%	0.00%	2291	100.00%	0.00%	2291	100.00%	0.00%	5106	100.00%	0.00%	5106
20-Oct	100.00%	0.00%	910	1176	0	0.00%	100.00%	0.00%	1840	100.00%	0.00%	1840	100.00%	0.00%	1840	100.00%	0.00%	5202	100.00%	0.00%	5202
21-Oct	100.00%	0.00%	1058	1167	0	0.00%	100.00%	0.00%	1883	100.00%	0.00%	1883	100.00%	0.00%	1883	100.00%	0.00%	4629	100.00%	0.00%	4629
22-Oct	100.00%	0.00%	924	1156	0	0.00%	100.00%	0.00%	1868	100.00%	0.00%	1868	100.00%	0.00%	1868	100.00%	0.00%	4578	100.00%	0.00%	4578
23-Oct	100.00%	0.00%	928	1201	0	0.00%	100.00%	0.00%	2010	100.00%	0.00%	2010	100.00%	0.00%	2010	100.00%	0.00%	4535	100.00%	0.00%	4535
24-Oct	100.00%	0.00%	954	1070	0	0.08%	100.00%	0.00%	2140	100.00%	0.00%	2140	100.00%	0.00%	2140	100.00%	0.00%	4501	100.00%	0.00%	4501
25-Oct	100.00%	0.00%	899	984	0	0.00%	100.00%	0.00%	1963	100.00%	0.00%	1963	100.00%	0.00%	1963	100.00%	0.00%	4336	100.00%	0.00%	4336
26-Oct	100.00%	0.00%	930	1106	0	0.10%	100.00%	0.00%	2337	100.00%	0.00%	2337	100.00%	0.00%	2337	100.00%	0.00%	5615	100.00%	0.00%	5615
27-Oct	100.00%	0.00%	891	1061	0	0.00%	100.00%	0.00%	1716	100.00%	0.00%	1716	100.00%	0.00%	1716	100.00%	0.00%	5760	100.00%	0.00%	5760
28-Oct	100.00%	0.00%	852	1074	0	0.08%	100.00%	0.00%	1782	100.00%	0.00%	1782	100.00%	0.00%	1782	100.00%	0.00%	4395	100.00%	0.00%	4395
29-Oct	100.00%	0.00%	843	996	0	0.00%	100.00%	0.00%	1896	100.00%	0.00%	1896	100.00%	0.00%	1896	100.00%	0.00%	4502	100.00%	0.00%	4502
30-Oct	100.00%	0.00%	910	1152	0	0.18%	100.00%	0.00%	2241	100.00%	0.00%	2241	100.00%	0.00%	2241	100.00%	0.00%	4456	100.00%	0.00%	4456
31-Oct	100.00%	0.00%	905	980	0	0.09%	100.00%	0.00%	2311	100.00%	0.00%	2311	100.00%	0.00%	2311	100.00%	0.00%	4528	100.00%	0.00%	4528
01-Nov	100.00%	0.00%	862	983	0	0.09%	100.00%	0.00%	7857	100.00%	0.00%	7857	100.00%	0.00%	7857	100.00%	0.00%	4701	100.00%	0.00%	4701
02-Nov	100.00%	0.00%	880	1056	0	0.00%	100.00%	0.00%	2613	100.00%	0.00%	2613	100.00%	0.00%	2613	100.00%	0.00%	5427	100.00%	0.00%	5427
03-Nov	100.00%	0.00%	876	1098	0	0.00%	100.00%	0.00%	1894	100.00%	0.00%	1894	100.00%	0.00%	1894	100.00%	0.00%	5575	100.00%	0.00%	5575
04-Nov	100.00%	0.00%	879	1119	0	0.00%	100.00%	0.00%	2038	100.00%	0.00%	2038	100.00%	0.00%	2038	100.00%	0.00%	4738	100.00%	0.00%	4738
05-Nov	100.00%	0.00%	1193	1054	0	0.00%	100.00%	0.00%	2309	100.00%	0.00%	2309	100.00%	0.00%	2309	100.00%	0.00%	4670	100.00%	0.00%	4670
06-Nov	100.00%	0.00%	1016	1048	0	0.24%	100.00%	0.00%	1990	100.00%	0.00%	1990	100.00%	0.00%	1990	100.00%	0.00%	4645	100.00%	0.00%	4645
07-Nov	100.00%	0.00%	882	1107	0	0.00%	100.00%	0.00%	1998	100.00%	0.00%	1998	100.00%	0.00%	1998	100.00%	0.00%	4622	100.00%	0.00%	4622
08-Nov	100.00%	0.00%	867	981	0	0.08%	100.00%	0.00%	1954	100.00%	0.00%	1954	100.00%	0.00%	1954	100.00%	0.00%	4645	100.00%	0.00%	4645
09-Nov	100.00%	0.00%	829	1432	0	0.08%	100.00%	0.00%	2324	100.00%	0.00%	2324	100.00%	0.00%	2324	100.00%	0.00%	5312	100.00%	0.00%	5312
10-Nov	100.00%	0.00%	832	1016	0	0.00%	100.00%	0.00%	1791	100.00%	0.00%	1791	100.00%	0.00%	1791	100.00%	0.00%	5529	100.00%	0.00%	5529
11-Nov	100.00%	0.00%	830	1007	0	0.00%	100.00%	0.00%	1859	100.00%	0.00%	1859	100.00%	0.00%	1859	100.00%	0.00%	4512	100.00%	0.00%	4512
12-Nov	100.00%	0.00%	843	1269	0	0.00%	100.00%	0.00%	1958	100.00%	0.00%	1958	100.00%	0.00%	1958	100.00%	0.00%	4557	100.00%	0.00%	4557
13-Nov	100.00%	0.00%	919	1014	0	0.00%	100.00%	0.00%	1917	100.00%	0.00%	1917	100.00%	0.00%	1917	100.00%	0.00%	4429	100.00%	0.00%	4429
14-Nov	100.00%	0.00%	860	1203	0	0.00%	100.00%	0.00%	2333	100.00%	0.00%	2333	100.00%	0.00%	2333	100.00%	0.00%	4469	100.00%	0.00%	4469
15-Nov	100.00%	0.00%	902	1646	0	0.00%	100.00%	0.00%	2366	100.00%	0.00%	2366	100.00%	0.00%	2366	100.00%	0.00%	4329	100.00%	0.00%	4329
16-Nov	100.00%	0.00%	838	1095	0	0.00%	100.00%	0.00%	2516	100.00%	0.00%	2516	100.00%	0.00%	2516	100.00%	0.00%	5677	100.00%	0.00%	5677
17-Nov	100.00%	0.00%	817	972	0	0.00%	100.00%	0.00%													

29-Nov	100.00%	0.00%	808	1088	0	0.00%	100.00%	0.00%	2423	100.00%	0.00%	2423	100.00%	0.00%	2423	100.00%	0.00%	4402	100.00%	0.00%	4402
30-Nov	100.00%	0.00%	819	1271	0	0.00%	100.00%	0.00%	3714	100.00%	0.00%	3714	100.00%	0.00%	3714	100.00%	0.00%	5347	100.00%	0.00%	5347
01-Dec	100.00%	0.00%	814	1186	0	0.00%	100.00%	0.00%	1987	100.00%	0.00%	1987	100.00%	0.00%	1987	100.00%	0.00%	5447	100.00%	0.00%	5447
02-Dec	100.00%	0.00%	807	1327	0	0.00%	100.00%	0.00%	2200	100.00%	0.00%	2200	100.00%	0.00%	2200	100.00%	0.00%	4564	100.00%	0.00%	4564
03-Dec	100.00%	0.00%	823	1069	873	0.00%	100.00%	0.00%	2281	100.00%	0.00%	2281	100.00%	0.00%	2281	100.00%	0.00%	4598	100.00%	0.00%	4598
04-Dec	100.00%	0.00%	824	1136	0	0.00%	100.00%	0.00%	2265	100.00%	0.00%	2265	100.00%	0.00%	2265	100.00%	0.00%	4568	100.00%	0.00%	4568
05-Dec	100.00%	0.00%	902	1040	815	0.07%	100.00%	0.00%	2313	100.00%	0.00%	2313	100.00%	0.00%	2313	100.00%	0.00%	4487	100.00%	0.00%	4487
06-Dec	100.00%	0.00%	844	1058	0	0.07%	100.00%	0.00%	2335	100.00%	0.00%	2335	100.00%	0.00%	2335	100.00%	0.00%	4561	100.00%	0.00%	4561
07-Dec	100.00%	0.00%	834	1163	0	0.00%	100.00%	0.00%	2789	100.00%	0.00%	2789	100.00%	0.00%	2789	100.00%	0.00%	5416	100.00%	0.00%	5416
08-Dec	100.00%	0.00%	855	1169	0	0.00%	100.00%	0.00%	1995	100.00%	0.00%	1995	100.00%	0.00%	1995	100.00%	0.00%	5538	100.00%	0.00%	5538
09-Dec	100.00%	0.00%	860	1184	0	0.00%	100.00%	0.00%	2238	100.00%	0.00%	2238	100.00%	0.00%	2238	100.00%	0.00%	4606	100.00%	0.00%	4606
10-Dec	100.00%	0.00%	810	1231	0	0.00%	100.00%	0.00%	2315	100.00%	0.00%	2315	100.00%	0.00%	2315	100.00%	0.00%	4604	100.00%	0.00%	4604
11-Dec	100.00%	0.00%	788	1076	0	0.00%	100.00%	0.00%	2401	100.00%	0.00%	2401	100.00%	0.00%	2401	100.00%	0.00%	4571	100.00%	0.00%	4571
12-Dec	100.00%	0.00%	750	1056	0	0.00%	100.00%	0.00%	2334	100.00%	0.00%	2334	100.00%	0.00%	2334	100.00%	0.00%	4496	100.00%	0.00%	4496
13-Dec	100.00%	0.00%	775	948	0	0.00%	100.00%	0.00%	2433	100.00%	0.00%	2433	100.00%	0.00%	2433	100.00%	0.00%	4483	100.00%	0.00%	4483
14-Dec	100.00%	0.00%	763	1044	0	0.00%	100.00%	0.00%	2665	100.00%	0.00%	2665	100.00%	0.00%	2665	100.00%	0.00%	5407	100.00%	0.00%	5407
15-Dec	100.00%	0.00%	761	1072	0	0.00%	100.00%	0.00%	2055	100.00%	0.00%	2055	100.00%	0.00%	2055	100.00%	0.00%	5640	100.00%	0.00%	5640
16-Dec	100.00%	0.00%	769	1085	0	0.00%	100.00%	0.00%	2270	100.00%	0.00%	2270	100.00%	0.00%	2270	100.00%	0.00%	4535	100.00%	0.00%	4535
17-Dec	100.00%	0.00%	774	1014	798	0.00%	100.00%	0.00%	2403	100.00%	0.00%	2403	100.00%	0.00%	2403	100.00%	0.00%	4478	100.00%	0.00%	4478
18-Dec	100.00%	0.00%	757	1081	0	0.00%	100.00%	0.00%	2359	100.00%	0.00%	2359	100.00%	0.00%	2359	100.00%	0.00%	4463	100.00%	0.00%	4463
19-Dec	100.00%	0.00%	750	1217	0	0.00%	100.00%	0.00%	2390	100.00%	0.00%	2390	100.00%	0.00%	2390	100.00%	0.00%	4436	100.00%	0.00%	4436
20-Dec	100.00%	0.00%	737	1124	0	0.00%	100.00%	0.00%	2715	100.00%	0.00%	2715	100.00%	0.00%	2715	100.00%	0.00%	4548	100.00%	0.00%	4548
21-Dec	100.00%	0.00%	725	1116	0	0.00%	100.00%	0.00%	5488	100.00%	0.00%	5488	100.00%	0.00%	5488	100.00%	0.00%	5383	100.00%	0.00%	5383
22-Dec	100.00%	0.00%	756	1200	0	0.00%	100.00%	0.00%	2048	100.00%	0.00%	2048	100.00%	0.00%	2048	100.00%	0.00%	5392	100.00%	0.00%	5392
23-Dec	100.00%	0.00%	720	1052	0	0.00%	100.00%	0.00%	2309	100.00%	0.00%	2309	100.00%	0.00%	2309	100.00%	0.00%	4681	100.00%	0.00%	4681
24-Dec	100.00%	0.00%	718	1051	0	0.00%	100.00%	0.00%	2881	100.00%	0.00%	2881	100.00%	0.00%	2881	100.00%	0.00%	4953	100.00%	0.00%	4953
25-Dec	100.00%	0.00%	725	1117	0	0.00%	100.00%	0.00%	2862	100.00%	0.00%	2862	100.00%	0.00%	2862	100.00%	0.00%	5750	100.00%	0.00%	5750
26-Dec	100.00%	0.00%	723	1060	0	0.00%	100.00%	0.00%	2107	100.00%	0.00%	2107	100.00%	0.00%	2107	100.00%	0.00%	5541	100.00%	0.00%	5541
27-Dec	100.00%	0.00%	741	1044	0	0.00%	100.00%	0.00%	2106	100.00%	0.00%	2106	100.00%	0.00%	2106	100.00%	0.00%	5074	100.00%	0.00%	5074
28-Dec	100.00%	0.00%	745	1104	0	0.00%	100.00%	0.00%	2113	100.00%	0.00%	2113	100.00%	0.00%	2113	100.00%	0.00%	5503	100.00%	0.00%	5503
29-Dec	100.00%	0.00%	734	1115	0	0.00%	100.00%	0.00%	2094	100.00%	0.00%	2094	100.00%	0.00%	2094	100.00%	0.00%	5301	100.00%	0.00%	5301
30-Dec	100.00%	0.00%	751	1166	0	0.00%	100.00%	0.00%	2237	100.00%	0.00%	2237	100.00%	0.00%	2237	100.00%	0.00%	4930	100.00%	0.00%	4930
31-Dec	100.00%	0.00%	756	1185	0	0.00%	100.00%	0.00%	2636	100.00%	0.00%	2636	100.00%	0.00%	2636	100.00%	0.00%	5011	100.00%	0.00%	5011