

Date	Dedicated Interface						AIB NI Mobile				AIB NI Online				AIB GB Online				I Business Banking NI				I Business Banking GB			
	Availability Statistics			Performance Statistics			Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics		
	Uptime (%)	Downtime (%)	Dedicated Interface				Uptime (%)	Downtime (%)	Payment services user interface	Response (milliseconds)	Uptime (%)	Downtime (%)	Payment services user interface	Response (milliseconds)	Uptime (%)	Downtime (%)	Payment services user interface	Response (milliseconds)	Uptime (%)	Downtime (%)	Payment services user interface	Response (milliseconds)				
			AISP response (milliseconds)	PISP response (milliseconds)	CBPII/PISP Yes/No response (milliseconds)	Error response rate (%)																				
01-Oct	100.00%	0.00%	318	113	234	0.00%	100.00%	0.00%	6495	100.00%	0.00%	6495	100.00%	0.00%	6495	100.00%	0.00%	6495	100.00%	0.00%	840	100.00%	0.00%	840		
02-Oct	99.83%	0.17%	335	120	0	0.01%	100.00%	0.00%	3734	99.83%	0.17%	3734	100.00%	0.00%	3734	100.00%	0.00%	3734	100.00%	0.00%	590	100.00%	0.00%	590		
03-Oct	100.00%	0.00%	325	112	0	0.02%	100.00%	0.00%	3321	100.00%	0.00%	3321	100.00%	0.00%	3321	100.00%	0.00%	3321	100.00%	0.00%	940	100.00%	0.00%	940		
04-Oct	100.00%	0.00%	375	126	415	0.03%	100.00%	0.00%	3753	100.00%	0.00%	3753	100.00%	0.00%	3753	100.00%	0.00%	3753	100.00%	0.00%	450	100.00%	0.00%	450		
05-Oct	100.00%	0.00%	364	127	291	0.02%	100.00%	0.00%	5187	100.00%	0.00%	5187	100.00%	0.00%	5187	100.00%	0.00%	5187	100.00%	0.00%	470	100.00%	0.00%	470		
06-Oct	100.00%	0.00%	352	126	253	0.01%	100.00%	0.00%	3069	100.00%	0.00%	3069	100.00%	0.00%	3069	100.00%	0.00%	3069	100.00%	0.00%	500	100.00%	0.00%	500		
07-Oct	100.00%	0.00%	375	124	437	0.03%	100.00%	0.00%	3211	100.00%	0.00%	3211	100.00%	0.00%	3211	100.00%	0.00%	3211	100.00%	0.00%	480	100.00%	0.00%	480		
08-Oct	100.00%	0.00%	371	126	312	0.02%	100.00%	0.00%	3112	100.00%	0.00%	3112	100.00%	0.00%	3112	100.00%	0.00%	3112	100.00%	0.00%	650	100.00%	0.00%	650		
09-Oct	100.00%	0.00%	363	125	0	0.00%	100.00%	0.00%	4445	100.00%	0.00%	4445	100.00%	0.00%	4445	100.00%	0.00%	4445	100.00%	0.00%	310	100.00%	0.00%	310		
10-Oct	100.00%	0.00%	359	121	341	0.04%	100.00%	0.00%	3223	100.00%	0.00%	3223	100.00%	0.00%	3223	100.00%	0.00%	3223	100.00%	0.00%	380	100.00%	0.00%	380		
11-Oct	100.00%	0.00%	345	130	252	0.00%	100.00%	0.00%	2952	100.00%	0.00%	2952	100.00%	0.00%	2952	100.00%	0.00%	2952	100.00%	0.00%	440	100.00%	0.00%	440		
12-Oct	99.86%	0.14%	349	121	190	0.00%	100.00%	0.00%	3056	100.00%	0.00%	3056	100.00%	0.00%	3056	100.00%	0.00%	3056	99.86%	0.14%	560	99.86%	0.14%	560		
13-Oct	98.67%	1.33%	346	126	210	0.01%	99.92%	0.08%	3499	98.67%	1.33%	3499	100.00%	0.00%	3499	100.00%	0.00%	3499	100.00%	0.00%	610	100.00%	0.00%	610		
14-Oct	100.00%	0.00%	373	122	242	0.00%	100.00%	0.00%	3517	100.00%	0.00%	3517	100.00%	0.00%	3517	100.00%	0.00%	3517	100.00%	0.00%	910	100.00%	0.00%	910		
15-Oct	100.00%	0.00%	376	129	218	0.07%	100.00%	0.00%	3141	100.00%	0.00%	3141	100.00%	0.00%	3141	100.00%	0.00%	3141	100.00%	0.00%	470	100.00%	0.00%	470		
16-Oct	100.00%	0.00%	374	132	253	0.05%	100.00%	0.00%	3416	100.00%	0.00%	3416	100.00%	0.00%	3416	100.00%	0.00%	3416	100.00%	0.00%	180	100.00%	0.00%	180		
17-Oct	92.08%	7.92%	336	130	359	0.02%	92.08%	7.92%	2902	100.00%	0.00%	2902	100.00%	0.00%	2902	100.00%	0.00%	2902	100.00%	0.00%	330	100.00%	0.00%	330		
18-Oct	99.86%	0.14%	326	122	204	0.00%	100.00%	0.00%	3019	100.00%	0.00%	3019	100.00%	0.00%	3019	100.00%	0.00%	3019	99.86%	0.14%	630	99.86%	0.14%	630		
19-Oct	100.00%	0.00%	313	128	255	0.02%	100.00%	0.00%	3535	100.00%	0.00%	3535	100.00%	0.00%	3535	100.00%	0.00%	3535	100.00%	0.00%	370	100.00%	0.00%	370		
20-Oct	100.00%	0.00%	315	117	235	0.76%	100.00%	0.00%	6555	100.00%	0.00%	6555	100.00%	0.00%	6555	100.00%	0.00%	6555	100.00%	0.00%	540	100.00%	0.00%	540		
21-Oct	99.92%	0.08%	432	126	496	0.03%	100.00%	0.00%	2623	99.92%	0.08%	2623	100.00%	0.00%	2623	100.00%	0.00%	2623	100.00%	0.00%	380	100.00%	0.00%	380		
22-Oct	100.00%	0.00%	493	136	495	0.03%	100.00%	0.00%	2686	100.00%	0.00%	2686	100.00%	0.00%	2686	100.00%	0.00%	2686	100.00%	0.00%	390	100.00%	0.00%	390		
23-Oct	100.00%	0.00%	438	113	242	0.02%	100.00%	0.00%	3017	100.00%	0.00%	3017	100.00%	0.00%	3017	100.00%	0.00%	3017	100.00%	0.00%	1570	100.00%	0.00%	1570		
24-Oct	100.00%	0.00%	407	113	219	0.02%	100.00%	0.00%	2478	100.00%	0.00%	2478	100.00%	0.00%	2478	100.00%	0.00%	2478	100.00%	0.00%	960	100.00%	0.00%	960		
25-Oct	100.00%	0.00%	403	124	185	0.02%	100.00%	0.00%	2932	100.00%	0.00%	2932	100.00%	0.00%	2932	100.00%	0.00%	2932	100.00%	0.00%	340	100.00%	0.00%	340		
26-Oct	100.00%	0.00%	436	120	174	0.03%	100.00%	0.00%	2690	100.00%	0.00%	2690	100.00%	0.00%	2690	100.00%	0.00%	2690	100.00%	0.00%	690	100.00%	0.00%	690		
27-Oct	100.00%	0.00%	484	123	187	0.05%	100.00%	0.00%	2932	100.00%	0.00%	2932	100.00%	0.00%	2932	100.00%	0.00%	2932	100.00%	0.00%	400	100.00%	0.00%	400		
28-Oct	100.00%	0.00%	528	154	201	0.05%	100.00%	0.00%	2779	100.00%	0.00%	2779	100.00%	0.00%	2779	100.00%	0.00%	2779	100.00%	0.00%	390	100.00%	0.00%	390		
29-Oct	100.00%	0.00%	506	131	519	0.04%	100.00%	0.00%	3237	100.00%	0.00%	3237	100.00%	0.00%	3237	100.00%	0.00%	3237	100.00%	0.00%	830	100.00%	0.00%	830		
30-Oct	100.00%	0.00%	430	114	0	0.03%	100.00%	0.00%	5939	100.00%	0.00%	5939	100.00%	0.00%	5939	100.00%	0.00%	5939	100.00%	0.00%	530	100.00%	0.00%	530		
31-Oct	95.17%	4.83%	396	121	893	4.03%	95.17%	4.83%	2593	95.42%	4.58%	2593	95.42%	4.58%	2593	100.00%	0.00%	2593	100.00%	0.00%	330	100.00%	0.00%	330		
01-Nov	100.00%	0.00%	428	125	283	0.02%	100.00%	0.00%	2821	100.00%	0.00%	2821	100.00%	0.00%	2821	100.00%	0.00%	2821	100.00%	0.00%	350	100.00%	0.00%	350		
02-Nov	100.00%	0.00%	414	115	227	0.00%	100.00%	0.00%	2714	100.00%	0.00%	2714	100.00%	0.00%	2714	100.00%	0.00%	2714	100.00%	0.00%	620	100.00%	0.00%	620		
03-Nov	100.00%	0.00%	402	110	193	0.00%	100.00%	0.00%	2684	100.00%	0.00%	2684	100.00%	0.00%	2684	100.00%	0.00%	2684	100.00%	0.00%	610	100.00%	0.00%	610		
04-Nov	100.00%	0.00%	451	233	459	0.03%	100.00%	0.00%	2706	100.00%	0.00%	2706	100.00%	0.00%	2706	100.00%	0.00%	2706	100.00%	0.00%	560	100.00%	0.00%	560		
05-Nov	100.00%	0.00%	482	128	201	0.03%	100.00%	0.00%	2717	100.00%	0.00%	2717	100.00%	0.00%	2717	100.00%	0.00%	2717	100.00%	0.00%	420	100.00%	0.00%	420		
06-Nov	100.00%	0.00%	407	123	326	0.00%	100.00%	0.00%	3293	100.00%	0.00%	3293	100.00%	0.00%	3293	100.00%	0.00%	3293	100.00%	0.00%	760	100.00%	0.00%	760		
07-Nov	100.00%	0.00%	378	171	414	0.01%	100.00%	0.00%	3448	100.00%	0.00%	3448	100.00%	0.00%	3448	100.00%	0.00%	3448	100.00%	0.00%	1110	100.00%	0.00%	1110		
08-Nov	100.00%	0.00%	403	169	463	0.06%	100.00%	0.00%	2766	100.00%	0.00%	2766	100.00%	0.00%	2766	100.00%	0.00%	2766	100.00%	0.00%	370	100.00%	0.00%	370		
09-Nov	100.00%	0.00%	389	125	191	0.02%	100.00%	0.00%	2640	100.00%	0.00%	2640	100.00%	0.00%	2640	100.00%	0.00%	2640	100.00%	0.00%	740	100.00%	0.00%	740		
10-Nov	100.00%	0.00%	386	125	211	0.04%	100.00%	0.00%	3064	100.00%	0.00%	3064	100.00%	0.00%	3064	10										

02-Dec	100.00%	0.00%	422	121	233	0.01%	100.00%	0.00%	2710	100.00%	0.00%	2710	100.00%	0.00%	2710	100.00%	0.00%	360	100.00%	0.00%	360
03-Dec	100.00%	0.00%	446	128	193	0.04%	100.00%	0.00%	2905	100.00%	0.00%	2905	100.00%	0.00%	2905	100.00%	0.00%	530	100.00%	0.00%	530
04-Dec	100.00%	0.00%	402	118	277	0.03%	100.00%	0.00%	3250	100.00%	0.00%	3250	100.00%	0.00%	3250	100.00%	0.00%	270	100.00%	0.00%	270
05-Dec	100.00%	0.00%	404	125	229	0.08%	100.00%	0.00%	3053	100.00%	0.00%	3053	100.00%	0.00%	3053	100.00%	0.00%	300	100.00%	0.00%	300
06-Dec	100.00%	0.00%	463	113	322	0.05%	100.00%	0.00%	3021	100.00%	0.00%	3021	100.00%	0.00%	3021	100.00%	0.00%	480	100.00%	0.00%	480
07-Dec	100.00%	0.00%	491	168	237	0.03%	100.00%	0.00%	3126	100.00%	0.00%	3126	100.00%	0.00%	3126	100.00%	0.00%	910	100.00%	0.00%	910
08-Dec	100.00%	0.00%	433	116	188	0.00%	100.00%	0.00%	3121	100.00%	0.00%	3121	100.00%	0.00%	3121	100.00%	0.00%	450	100.00%	0.00%	450
09-Dec	100.00%	0.00%	409	128	257	0.00%	100.00%	0.00%	3131	100.00%	0.00%	3131	100.00%	0.00%	3131	100.00%	0.00%	520	100.00%	0.00%	520
10-Dec	100.00%	0.00%	417	131	225	0.02%	100.00%	0.00%	3734	100.00%	0.00%	3734	100.00%	0.00%	3734	100.00%	0.00%	510	100.00%	0.00%	510
11-Dec	100.00%	0.00%	419	123	379	0.02%	100.00%	0.00%	3408	100.00%	0.00%	3408	100.00%	0.00%	3408	100.00%	0.00%	460	100.00%	0.00%	460
12-Dec	100.00%	0.00%	477	126	283	0.02%	100.00%	0.00%	3366	100.00%	0.00%	3366	100.00%	0.00%	3366	100.00%	0.00%	360	100.00%	0.00%	360
13-Dec	100.00%	0.00%	428	124	206	0.01%	100.00%	0.00%	3093	100.00%	0.00%	3093	100.00%	0.00%	3093	100.00%	0.00%	450	100.00%	0.00%	450
14-Dec	99.75%	0.25%	412	135	291	0.03%	100.00%	0.00%	3153	100.00%	0.00%	3153	99.75%	0.25%	3153	100.00%	0.00%	390	100.00%	0.00%	390
15-Dec	100.00%	0.00%	410	129	182	0.04%	100.00%	0.00%	3528	100.00%	0.00%	3528	100.00%	0.00%	3528	100.00%	0.00%	530	100.00%	0.00%	530
16-Dec	100.00%	0.00%	424	140	230	0.04%	100.00%	0.00%	3757	100.00%	0.00%	3757	100.00%	0.00%	3757	100.00%	0.00%	630	100.00%	0.00%	630
17-Dec	100.00%	0.00%	417	122	230	0.01%	100.00%	0.00%	3418	100.00%	0.00%	3418	100.00%	0.00%	3418	100.00%	0.00%	340	100.00%	0.00%	340
18-Dec	100.00%	0.00%	454	128	254	0.04%	100.00%	0.00%	4376	100.00%	0.00%	4376	100.00%	0.00%	4376	100.00%	0.00%	470	100.00%	0.00%	470
19-Dec	100.00%	0.00%	450	113	430	0.01%	100.00%	0.00%	3331	100.00%	0.00%	3331	100.00%	0.00%	3331	100.00%	0.00%	770	100.00%	0.00%	770
20-Dec	100.00%	0.00%	455	123	200	0.03%	100.00%	0.00%	3016	100.00%	0.00%	3016	100.00%	0.00%	3016	100.00%	0.00%	650	100.00%	0.00%	650
21-Dec	99.00%	1.00%	457	119	229	0.04%	100.00%	0.00%	3420	100.00%	0.00%	3420	99.00%	1.00%	3420	100.00%	0.00%	480	100.00%	0.00%	480
22-Dec	100.00%	0.00%	408	110	203	0.05%	100.00%	0.00%	3410	100.00%	0.00%	3410	100.00%	0.00%	3410	100.00%	0.00%	420	100.00%	0.00%	420
23-Dec	100.00%	0.00%	431	111	172	0.03%	100.00%	0.00%	3528	100.00%	0.00%	3528	100.00%	0.00%	3528	100.00%	0.00%	430	100.00%	0.00%	430
24-Dec	100.00%	0.00%	461	119	207	0.01%	100.00%	0.00%	3566	100.00%	0.00%	3566	100.00%	0.00%	3566	100.00%	0.00%	470	100.00%	0.00%	470
25-Dec	100.00%	0.00%	428	126	0	0.03%	100.00%	0.00%	3484	100.00%	0.00%	3484	100.00%	0.00%	3484	100.00%	0.00%	540	100.00%	0.00%	540
26-Dec	100.00%	0.00%	411	121	416	0.01%	100.00%	0.00%	3346	100.00%	0.00%	3346	100.00%	0.00%	3346	100.00%	0.00%	280	100.00%	0.00%	280
27-Dec	100.00%	0.00%	393	124	349	0.01%	100.00%	0.00%	2859	100.00%	0.00%	2859	100.00%	0.00%	2859	100.00%	0.00%	220	100.00%	0.00%	220
28-Dec	100.00%	0.00%	409	123	254	0.05%	100.00%	0.00%	2913	100.00%	0.00%	2913	100.00%	0.00%	2913	100.00%	0.00%	320	100.00%	0.00%	320
29-Dec	100.00%	0.00%	420	165	271	0.06%	100.00%	0.00%	3325	100.00%	0.00%	3325	100.00%	0.00%	3325	100.00%	0.00%	700	100.00%	0.00%	700
30-Dec	100.00%	0.00%	412	139	251	0.03%	100.00%	0.00%	3433	100.00%	0.00%	3433	100.00%	0.00%	3433	100.00%	0.00%	270	100.00%	0.00%	270
31-Dec	100.00%	0.00%	423	148	248	0.03%	100.00%	0.00%	4006	100.00%	0.00%	4006	100.00%	0.00%	4006	100.00%	0.00%	2030	100.00%	0.00%	2030