

Date	Dedicated Interface						AIB NI Mobile			AIB NI Online			AIB GB Online			I Business Banking NI			I Business Banking GB		
	Availability Statistics		Performance Statistics				Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics
	Uptime (%)	Downtime (%)	Dedicated Interface				Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface
			AISP response (milliseconds)	PISP response (milliseconds)	CBPII/PISP Yes/No response (milliseconds)	Error response rate (%)			Response (milliseconds)			Response (milliseconds)			Response (milliseconds)			Response (milliseconds)			
Uptime (%)	Downtime (%)					Uptime (%)	Downtime (%)		Uptime (%)	Downtime (%)		Uptime (%)	Downtime (%)		Uptime (%)	Downtime (%)		Uptime (%)	Downtime (%)		
01-Jul	100.00%	0.00%	321	126	165	0.03%	100.00%	0.00%	5629	100.00%	0.00%	5629	100.00%	0.00%	5629	100.00%	0.00%	1985	100.00%	0.00%	1985
02-Jul	100.00%	0.00%	324	123	166	0.05%	100.00%	0.00%	2657	100.00%	0.00%	2657	100.00%	0.00%	2657	100.00%	0.00%	1806	100.00%	0.00%	1806
03-Jul	100.00%	0.00%	309	121	0	0.01%	100.00%	0.00%	2741	100.00%	0.00%	2741	100.00%	0.00%	2741	100.00%	0.00%	1940	100.00%	0.00%	1940
04-Jul	100.00%	0.00%	289	120	274	0.04%	100.00%	0.00%	2409	100.00%	0.00%	2409	100.00%	0.00%	2409	100.00%	0.00%	1952	100.00%	0.00%	1952
05-Jul	100.00%	0.00%	295	117	177	0.04%	100.00%	0.00%	2569	100.00%	0.00%	2569	100.00%	0.00%	2569	100.00%	0.00%	1799	100.00%	0.00%	1799
06-Jul	100.00%	0.00%	301	139	256	0.06%	100.00%	0.00%	2684	100.00%	0.00%	2684	100.00%	0.00%	2684	100.00%	0.00%	1845	100.00%	0.00%	1845
07-Jul	100.00%	0.00%	309	128	241	0.21%	100.00%	0.00%	2660	100.00%	0.00%	2660	100.00%	0.00%	2660	100.00%	0.00%	1843	100.00%	0.00%	1843
08-Jul	100.00%	0.00%	305	130	192	0.04%	100.00%	0.00%	2815	100.00%	0.00%	2815	100.00%	0.00%	2815	100.00%	0.00%	1852	100.00%	0.00%	1852
09-Jul	100.00%	0.00%	307	225	196	0.03%	100.00%	0.00%	2720	100.00%	0.00%	2720	100.00%	0.00%	2720	100.00%	0.00%	1828	100.00%	0.00%	1828
10-Jul	100.00%	0.00%	315	133	171	0.04%	100.00%	0.00%	3189	100.00%	0.00%	3189	100.00%	0.00%	3189	100.00%	0.00%	2094	100.00%	0.00%	2094
11-Jul	100.00%	0.00%	292	135	207	0.04%	100.00%	0.00%	2547	100.00%	0.00%	2547	100.00%	0.00%	2547	100.00%	0.00%	1881	100.00%	0.00%	1881
12-Jul	100.00%	0.00%	301	113	231	0.03%	100.00%	0.00%	2588	100.00%	0.00%	2588	100.00%	0.00%	2588	100.00%	0.00%	1824	100.00%	0.00%	1824
13-Jul	100.00%	0.00%	335	123	156	0.02%	100.00%	0.00%	2547	100.00%	0.00%	2547	100.00%	0.00%	2547	100.00%	0.00%	1774	100.00%	0.00%	1774
14-Jul	100.00%	0.00%	314	141	180	0.05%	100.00%	0.00%	2754	100.00%	0.00%	2754	100.00%	0.00%	2754	100.00%	0.00%	1795	100.00%	0.00%	1795
15-Jul	100.00%	0.00%	316	192	298	0.06%	100.00%	0.00%	2657	100.00%	0.00%	2657	100.00%	0.00%	2657	100.00%	0.00%	1787	100.00%	0.00%	1787
16-Jul	100.00%	0.00%	305	131	330	0.03%	100.00%	0.00%	2780	100.00%	0.00%	2780	100.00%	0.00%	2780	100.00%	0.00%	1807	100.00%	0.00%	1807
17-Jul	100.00%	0.00%	305	126	308	0.03%	100.00%	0.00%	2695	100.00%	0.00%	2695	100.00%	0.00%	2695	100.00%	0.00%	1864	100.00%	0.00%	1864
18-Jul	100.00%	0.00%	291	113	0	0.01%	100.00%	0.00%	2453	100.00%	0.00%	2453	100.00%	0.00%	2453	100.00%	0.00%	1472	100.00%	0.00%	1472
19-Jul	100.00%	0.00%	288	172	208	0.03%	100.00%	0.00%	2452	100.00%	0.00%	2452	100.00%	0.00%	2452	100.00%	0.00%	1474	100.00%	0.00%	1474
20-Jul	100.00%	0.00%	296	131	265	0.16%	100.00%	0.00%	2568	100.00%	0.00%	2568	100.00%	0.00%	2568	100.00%	0.00%	1446	100.00%	0.00%	1446
21-Jul	100.00%	0.00%	293	126	517	0.01%	100.00%	0.00%	2531	100.00%	0.00%	2531	100.00%	0.00%	2531	100.00%	0.00%	1464	100.00%	0.00%	1464
22-Jul	100.00%	0.00%	287	151	255	0.02%	100.00%	0.00%	2711	100.00%	0.00%	2711	100.00%	0.00%	2711	100.00%	0.00%	1419	100.00%	0.00%	1419
23-Jul	100.00%	0.00%	290	196	476	0.01%	100.00%	0.00%	2569	100.00%	0.00%	2569	100.00%	0.00%	2569	100.00%	0.00%	1483	100.00%	0.00%	1483
24-Jul	100.00%	0.00%	286	114	400	0.02%	100.00%	0.00%	2766	100.00%	0.00%	2766	100.00%	0.00%	2766	100.00%	0.00%	1538	100.00%	0.00%	1538
25-Jul	100.00%	0.00%	264	124	301	0.01%	100.00%	0.00%	2312	100.00%	0.00%	2312	100.00%	0.00%	2312	100.00%	0.00%	1714	100.00%	0.00%	1714
26-Jul	100.00%	0.00%	273	137	194	0.01%	100.00%	0.00%	2453	100.00%	0.00%	2453	100.00%	0.00%	2453	100.00%	0.00%	1509	100.00%	0.00%	1509
27-Jul	100.00%	0.00%	277	164	179	0.01%	100.00%	0.00%	2602	100.00%	0.00%	2602	100.00%	0.00%	2602	100.00%	0.00%	1436	100.00%	0.00%	1436
28-Jul	100.00%	0.00%	278	135	213	0.01%	100.00%	0.00%	3050	100.00%	0.00%	3050	100.00%	0.00%	3050	100.00%	0.00%	1463	100.00%	0.00%	1463
29-Jul	100.00%	0.00%	283	128	169	0.03%	100.00%	0.00%	2836	100.00%	0.00%	2836	100.00%	0.00%	2836	100.00%	0.00%	1455	100.00%	0.00%	1455
30-Jul	100.00%	0.00%	281	122	202	0.01%	100.00%	0.00%	2786	100.00%	0.00%	2786	100.00%	0.00%	2786	100.00%	0.00%	1449	100.00%	0.00%	1449
31-Jul	100.00%	0.00%	294	123	285	0.04%	100.00%	0.00%	6749	100.00%	0.00%	6749	100.00%	0.00%	6749	100.00%	0.00%	1549	100.00%	0.00%	1549
01-Aug	100.00%	0.00%	262	117	300	0.02%	100.00%	0.00%	2357	100.00%	0.00%	2357	100.00%	0.00%	2357	100.00%	0.00%	1592	100.00%	0.00%	1592
02-Aug	100.00%	0.00%	264	117	258	0.02%	100.00%	0.00%	2345	100.00%	0.00%	2345	100.00%	0.00%	2345	100.00%	0.00%	1469	100.00%	0.00%	1469
03-Aug	100.00%	0.00%	271	118	272	0.04%	100.00%	0.00%	2587	100.00%	0.00%	2587	100.00%	0.00%	2587	100.00%	0.00%	1502	100.00%	0.00%	1502
04-Aug	100.00%	0.00%	283	122	204	0.03%	100.00%	0.00%	2610	100.00%	0.00%	2610	100.00%	0.00%	2610	100.00%	0.00%	1486	100.00%	0.00%	1486
05-Aug	100.00%	0.00%	297	121	206	0.06%	100.00%	0.00%	4316	100.00%	0.00%	4316	100.00%	0.00%	4316	100.00%	0.00%	1475	100.00%	0.00%	1475
06-Aug	100.00%	0.00%	290	119	225	0.07%	100.00%	0.00%	2649	100.00%	0.00%	2649	100.00%	0.00%	2649	100.00%	0.00%	1526	100.00%	0.00%	1526
07-Aug	100.00%	0.00%	299	127	194	0.05%	100.00%	0.00%	3271	100.00%	0.00%	3271	100.00%	0.00%	3271	100.00%	0.00%	1643	100.00%	0.00%	1643
08-Aug	100.00%	0.00%	272	112	0	0.02%	100.00%	0.00%	2287	100.00%	0.00%	2287	100.00%	0.00%	2287	100.00%	0.00%	1762	100.00%	0.00%	1762
09-Aug	100.00%	0.00%	273	129	196	0.02%	100.00%	0.00%	2750	100.00%	0.00%	2750	100.00%	0.00%	2750	100.00%	0.00%	1580	100.00%	0.00%	1580
10-Aug	100.00%	0.00%	276	127	198	0.03%	100.00%	0.00%	2605	100.00%	0.00%	2605	100.00%	0.00%	2605	100.00%	0.00%	1570	100.00%	0.00%	1570
11-Aug	100.00%	0.00%	271	129	217	0.04%	100.00%	0.00%	2191	100.00%	0.00%	2191	100.00%	0.00%	2191	100.00%	0.00%	1519	100.00%	0.00%	1519
12-Aug	100.00%	0.00%	285	123	184	0.03%	100.00%	0.00%	2246	100.00%	0.00%	2246	100.00%	0.00%	2246	100.00%	0.00%	1473	100.00%	0.00%	1473
13-Aug	100.00%	0.00%	295	130	284	0.02%	100.00%	0.00%	1872	100.00%	0.00%	1872	100.00%	0.00%	1872	100.00%	0.00%	1500	100.00%	0.00%	1500
14-Aug	100.00%	0.00%	283	107	0	0.01%	100.00%	0.00%	2121	100.00%	0.00%	2121	100.00%	0.00%	2121	100.00%	0.00%	1522	100.00%	0.00%	1522
15-Aug	100.00%	0.00%	266	128	0																

01-Sep	100.00%	0.00%	318	122	237	0.03%	100.00%	0.00%	5618	100.00%	0.00%	5618	100.00%	0.00%	5618	100.00%	0.00%	1540	100.00%	0.00%	1540
02-Sep	83.00%	17.00%	322	122	279	0.01%	83.00%	17.00%	9105	100.00%	0.00%	9105	100.00%	0.00%	9105	100.00%	0.00%	1498	100.00%	0.00%	1498
03-Sep	100.00%	0.00%	320	117	233	0.02%	100.00%	0.00%	3064	100.00%	0.00%	3064	100.00%	0.00%	3064	100.00%	0.00%	1511	100.00%	0.00%	1511
04-Sep	100.00%	0.00%	320	127	242	0.03%	100.00%	0.00%	3386	100.00%	0.00%	3386	100.00%	0.00%	3386	100.00%	0.00%	1513	100.00%	0.00%	1513
05-Sep	100.00%	0.00%	297	112	447	0.01%	100.00%	0.00%	2503	100.00%	0.00%	2503	100.00%	0.00%	2503	100.00%	0.00%	1698	100.00%	0.00%	1698
06-Sep	100.00%	0.00%	296	111	192	0.01%	100.00%	0.00%	2604	100.00%	0.00%	2604	100.00%	0.00%	2604	100.00%	0.00%	1540	100.00%	0.00%	1540
07-Sep	100.00%	0.00%	313	119	219	0.02%	100.00%	0.00%	2750	100.00%	0.00%	2750	100.00%	0.00%	2750	100.00%	0.00%	1513	100.00%	0.00%	1513
08-Sep	100.00%	0.00%	311	136	292	0.01%	100.00%	0.00%	3152	100.00%	0.00%	3152	100.00%	0.00%	3152	100.00%	0.00%	1555	100.00%	0.00%	1555
09-Sep	99.58%	0.42%	336	123	280	0.01%	99.92%	0.08%	3540	99.58%	0.42%	3540	100.00%	0.00%	3540	100.00%	0.00%	1496	100.00%	0.00%	1496
10-Sep	99.33%	0.67%	333	121	424	0.10%	99.92%	0.08%	3241	99.33%	0.67%	3241	100.00%	0.00%	3241	100.00%	0.00%	1519	100.00%	0.00%	1519
11-Sep	100.00%	0.00%	321	115	238	0.03%	100.00%	0.00%	3887	100.00%	0.00%	3887	100.00%	0.00%	3887	100.00%	0.00%	1514	100.00%	0.00%	1514
12-Sep	100.00%	0.00%	293	106	264	0.00%	100.00%	0.00%	2960	100.00%	0.00%	2960	100.00%	0.00%	2960	100.00%	0.00%	1658	100.00%	0.00%	1658
13-Sep	100.00%	0.00%	303	130	200	0.03%	100.00%	0.00%	3071	100.00%	0.00%	3071	100.00%	0.00%	3071	100.00%	0.00%	1583	100.00%	0.00%	1583
14-Sep	100.00%	0.00%	279	107	201	0.02%	100.00%	0.00%	3150	100.00%	0.00%	3150	100.00%	0.00%	3150	100.00%	0.00%	1528	100.00%	0.00%	1528
15-Sep	100.00%	0.00%	295	113	223	0.02%	100.00%	0.00%	3187	100.00%	0.00%	3187	100.00%	0.00%	3187	100.00%	0.00%	1503	100.00%	0.00%	1503
16-Sep	99.67%	0.33%	301	129	661	0.02%	99.67%	0.33%	3603	100.00%	0.00%	3603	100.00%	0.00%	3603	100.00%	0.00%	1535	100.00%	0.00%	1535
17-Sep	100.00%	0.00%	310	127	227	0.02%	100.00%	0.00%	3268	100.00%	0.00%	3268	100.00%	0.00%	3268	100.00%	0.00%	1491	100.00%	0.00%	1491
18-Sep	100.00%	0.00%	307	117	398	0.02%	100.00%	0.00%	3499	100.00%	0.00%	3499	100.00%	0.00%	3499	100.00%	0.00%	1583	100.00%	0.00%	1583
19-Sep	100.00%	0.00%	284	119	220	0.03%	100.00%	0.00%	3473	100.00%	0.00%	3473	100.00%	0.00%	3473	100.00%	0.00%	1493	100.00%	0.00%	1493
20-Sep	100.00%	0.00%	286	118	208	0.04%	100.00%	0.00%	3616	100.00%	0.00%	3616	100.00%	0.00%	3616	100.00%	0.00%	1550	100.00%	0.00%	1550
21-Sep	100.00%	0.00%	292	115	204	0.02%	100.00%	0.00%	4577	100.00%	0.00%	4577	100.00%	0.00%	4577	100.00%	0.00%	1514	100.00%	0.00%	1514
22-Sep	100.00%	0.00%	287	115	196	0.01%	100.00%	0.00%	3679	100.00%	0.00%	3679	100.00%	0.00%	3679	100.00%	0.00%	1495	100.00%	0.00%	1495
23-Sep	100.00%	0.00%	309	160	313	0.04%	100.00%	0.00%	3266	100.00%	0.00%	3266	100.00%	0.00%	3266	100.00%	0.00%	1469	100.00%	0.00%	1469
24-Sep	100.00%	0.00%	322	127	270	0.03%	100.00%	0.00%	3290	100.00%	0.00%	3290	100.00%	0.00%	3290	100.00%	0.00%	1509	100.00%	0.00%	1509
25-Sep	100.00%	0.00%	315	120	341	0.04%	100.00%	0.00%	4195	100.00%	0.00%	4195	100.00%	0.00%	4195	100.00%	0.00%	1653	100.00%	0.00%	1653
26-Sep	100.00%	0.00%	290	122	0	0.04%	100.00%	0.00%	3034	100.00%	0.00%	3034	100.00%	0.00%	3034	100.00%	0.00%	1717	100.00%	0.00%	1717
27-Sep	100.00%	0.00%	303	117	216	0.03%	100.00%	0.00%	3653	100.00%	0.00%	3653	100.00%	0.00%	3653	100.00%	0.00%	1519	100.00%	0.00%	1519
28-Sep	100.00%	0.00%	309	114	257	0.04%	100.00%	0.00%	3857	100.00%	0.00%	3857	100.00%	0.00%	3857	100.00%	0.00%	1499	100.00%	0.00%	1499
29-Sep	100.00%	0.00%	307	120	213	0.03%	100.00%	0.00%	3163	100.00%	0.00%	3163	100.00%	0.00%	3163	100.00%	0.00%	1532	100.00%	0.00%	1532
30-Sep	100.00%	0.00%	317	129	274	0.03%	100.00%	0.00%	3694	100.00%	0.00%	3694	100.00%	0.00%	3694	100.00%	0.00%	1518	100.00%	0.00%	1518