

Date	Dedicated Interface					AIB NI Mobile			AIB NI Online			AIB GB Online			I Business Banking NI			I Business Banking GB			
	Availability Statistics		Performance Statistics				Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics
	Uptime (%)	Downtime (%)	Dedicated Interface				Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface
			AISP response (milliseconds)	PISP response (milliseconds)	CBPII/PISP Yes/No response (milliseconds)	Error response rate (%)			Response (milliseconds)			Response (milliseconds)			Response (milliseconds)			Response (milliseconds)			
D	E	G	H	I	J	D	E	F	D	E	F	D	E	F	D	E	F	D	E	F	
01-Jan	100.00 %	0.00%	758	1088	0	0.00%	100.00 %	0.00%	7875	100.00 %	0.00%	7875	100.00 %	0.00%	7875	100.00%	0.00%	5391	100.00%	0.00%	5391
02-Jan	100.00 %	0.00%	756	1184	0	0.00%	100.00 %	0.00%	2289	100.00 %	0.00%	2289	100.00 %	0.00%	2289	100.00%	0.00%	4764	100.00%	0.00%	4764
03-Jan	100.00 %	0.00%	777	1273	0	0.02%	100.00 %	0.00%	2434	100.00 %	0.00%	2434	100.00 %	0.00%	2434	100.00%	0.00%	4916	100.00%	0.00%	4916
04-Jan	100.00 %	0.00%	772	1134	0	0.00%	100.00 %	0.00%	3141	100.00 %	0.00%	3141	100.00 %	0.00%	3141	100.00%	0.00%	5516	100.00%	0.00%	5516
05-Jan	99.92 %	0.08%	778	1180	0	0.00%	100.00 %	0.00%	2056	99.92 %	0.08%	2056	99.92 %	0.08%	2056	100.00%	0.00%	5538	100.00%	0.00%	5538
06-Jan	100.00 %	0.00%	809	1411	0	0.00%	100.00 %	0.00%	2336	100.00 %	0.00%	2336	100.00 %	0.00%	2336	100.00%	0.00%	4676	100.00%	0.00%	4676
07-Jan	100.00 %	0.00%	815	1152	0	0.00%	100.00 %	0.00%	2450	100.00 %	0.00%	2450	100.00 %	0.00%	2450	100.00%	0.00%	4660	100.00%	0.00%	4660
08-Jan	100.00 %	0.00%	944	1293	0	16.45%	100.00 %	0.00%	2459	100.00 %	0.00%	2459	100.00 %	0.00%	2459	100.00%	0.00%	4654	100.00%	0.00%	4654
09-Jan	100.00 %	0.00%	888	1153	0	25.46%	100.00 %	0.00%	2360	100.00 %	0.00%	2360	100.00 %	0.00%	2360	100.00%	0.00%	4587	100.00%	0.00%	4587
10-Jan	100.00 %	0.00%	875	1371	0	0.00%	100.00 %	0.00%	2392	100.00 %	0.00%	2392	100.00 %	0.00%	2392	100.00%	0.00%	4330	100.00%	0.00%	4330
11-Jan	100.00 %	0.00%	852	1179	0	0.03%	100.00 %	0.00%	2909	100.00 %	0.00%	2909	100.00 %	0.00%	2909	100.00%	0.00%	4791	100.00%	0.00%	4791
12-Jan	100.00 %	0.00%	823	1231	0	0.00%	100.00 %	0.00%	1981	100.00 %	0.00%	1981	100.00 %	0.00%	1981	100.00%	0.00%	5185	100.00%	0.00%	5185
13-Jan	100.00 %	0.00%	924	1103	0	0.00%	100.00 %	0.00%	2266	100.00 %	0.00%	2266	100.00 %	0.00%	2266	100.00%	0.00%	4370	100.00%	0.00%	4370
14-Jan	100.00 %	0.00%	911	1150	0	0.00%	100.00 %	0.00%	2507	100.00 %	0.00%	2507	100.00 %	0.00%	2507	100.00%	0.00%	4385	100.00%	0.00%	4385
15-Jan	100.00 %	0.00%	911	900	0	0.00%	100.00 %	0.00%	2535	100.00 %	0.00%	2535	100.00 %	0.00%	2535	100.00%	0.00%	4359	100.00%	0.00%	4359
16-Jan	100.00 %	0.00%	851	1080	682	0.31%	100.00 %	0.00%	2319	100.00 %	0.00%	2319	100.00 %	0.00%	2319	100.00%	0.00%	4282	100.00%	0.00%	4282
17-Jan	100.00 %	0.00%	788	1151	1631	0.02%	100.00 %	0.00%	2376	100.00 %	0.00%	2376	100.00 %	0.00%	2376	100.00%	0.00%	4360	100.00%	0.00%	4360
18-Jan	100.00 %	0.00%	807	1348	0	0.05%	100.00 %	0.00%	2783	100.00 %	0.00%	2783	100.00 %	0.00%	2783	100.00%	0.00%	5426	100.00%	0.00%	5426
19-Jan	100.00 %	0.00%	803	1125	0	0.00%	100.00 %	0.00%	2009	100.00 %	0.00%	2009	100.00 %	0.00%	2009	100.00%	0.00%	5661	100.00%	0.00%	5661
20-Jan	100.00 %	0.00%	844	1928	624	0.00%	100.00 %	0.00%	2318	100.00 %	0.00%	2318	100.00 %	0.00%	2318	100.00%	0.00%	4438	100.00%	0.00%	4438
21-Jan	100.00 %	0.00%	877	1323	0	0.04%	100.00 %	0.00%	2461	100.00 %	0.00%	2461	100.00 %	0.00%	2461	100.00%	0.00%	4467	100.00%	0.00%	4467
22-Jan	100.00 %	0.00%	897	990	958	0.01%	100.00 %	0.00%	2402	100.00 %	0.00%	2402	100.00 %	0.00%	2402	100.00%	0.00%	4441	100.00%	0.00%	4441
23-Jan	100.00 %	0.00%	959	1147	0	0.00%	100.00 %	0.00%	2436	100.00 %	0.00%	2436	100.00 %	0.00%	2436	100.00%	0.00%	4351	100.00%	0.00%	4351
24-Jan	100.00 %	0.00%	1140	1172	0	0.00%	100.00 %	0.00%	2427	100.00 %	0.00%	2427	100.00 %	0.00%	2427	100.00%	0.00%	4441	100.00%	0.00%	4441
25-Jan	100.00 %	0.00%	1109	1393	0	0.03%	100.00 %	0.00%	3272	100.00 %	0.00%	3272	100.00 %	0.00%	3272	100.00%	0.00%	5448	100.00%	0.00%	5448
26-Jan	100.00 %	0.00%	1105	1252	0	0.04%	100.00 %	0.00%	2368	100.00 %	0.00%	2368	100.00 %	0.00%	2368	100.00%	0.00%	5460	100.00%	0.00%	5460
27-Jan	100.00 %	0.00%	1028	1161	0	0.04%	100.00 %	0.00%	2642	100.00 %	0.00%	2642	100.00 %	0.00%	2642	100.00%	0.00%	4443	100.00%	0.00%	4443
28-Jan	100.00 %	0.00%	1041	1506	0	0.11%	100.00 %	0.00%	2825	100.00 %	0.00%	2825	100.00 %	0.00%	2825	100.00%	0.00%	4478	100.00%	0.00%	4478
29-Jan	100.00 %	0.00%	912	1359	0	0.23%	100.00 %	0.00%	2749	100.00 %	0.00%	2749	100.00 %	0.00%	2749	100.00%	0.00%	4480	100.00%	0.00%	4480
30-Jan	100.00 %	0.00%	882	1509	886	0.01%	100.00 %	0.00%	2902	100.00 %	0.00%	2902	100.00 %	0.00%	2902	100.00%	0.00%	4394	100.00%	0.00%	4394
31-Jan	100.00 %	0.00%	889	1135	0	0.02%	100.00 %	0.00%	3303	100.00 %	0.00%	3303	100.00 %	0.00%	3303	100.00%	0.00%	4414	100.00%	0.00%	4414
01-Feb	100.00 %	0.00%	850	1020	0	0.01%	100.00 %	0.00%	4632	100.00 %	0.00%	4632	100.00 %	0.00%	4632	100.00%	0.00%	5383	100.00%	0.00%	5383
02-Feb	100.00 %	0.00%	843	1113	0	0.00%	100.00 %	0.00%	2767	100.00 %	0.00%	2767	100.00 %	0.00%	2767	100.00%	0.00%	5437	100.00%	0.00%	5437
03-Feb	100.00 %	0.00%	873	1133	0	0.00%	100.00 %	0.00%	3305	100.00 %	0.00%	3305	100.00 %	0.00%	3305	100.00%	0.00%	4589	100.00%	0.00%	4589
04-Feb	100.00 %	0.00%	873	977	0	0.02%	100.00 %	0.00%	3489	100.00 %	0.00%	3489	100.00 %	0.00%	3489	100.00%	0.00%	4499	100.00%	0.00%	4499
05-Feb	100.00 %	0.00%	890	1240	0	0.02%	100.00 %	0.00%	3001	100.00 %	0.00%	3001	100.00 %	0.00%	3001	100.00%	0.00%	4514	100.00%	0.00%	4514
06-Feb	100.00 %	0.00%	882	1301	0	0.06%	100.00 %	0.00%	3112	100.00 %	0.00%	3112	100.00 %	0.00%	3112	100.00%	0.00%	4419	100.00%	0.00%	4419
07-Feb	100.00 %	0.00%	891	969	1274	0.06%	100.00 %	0.00%	3184	100.00 %	0.00%	3184	100.00 %	0.00%	3184	100.00%	0.00%	4529	100.00%	0.00%	4529
08-Feb	100.00 %	0.00%	875	1055	0	0.00%	100.00 %	0.00%	3610	100.00 %	0.00%	3610	100.00 %	0.00%	3610	100.00%	0.00%	5556	100.00%	0.00%	5556
09-Feb	100.00 %	0.00%	874	1133	0	0.03%	100.00 %	0.00%	2795	100.00 %	0.00%	2795	100.00 %	0.00%	2795	100.00%	0.00%	5799	100.00%	0.00%	5799
10-Feb	100.00 %	0.00%	955	1173	0	0.03%	100.00 %	0.00%	3169	100.00 %	0.00%	3169	100.00 %	0.00%	3169	100.00%	0.00%	4652	100.00%	0.00%	4652
11-Feb	100.00 %	0.00%	925	1045	3288	0.03%	100.00 %	0.00%	2635	100.00 %	0.00%	2635	100.00 %	0.00%	2635	100.00%	0.00%	4972	100.00%	0.00%	4972
12-Feb	100.00 %	0.00%	836	1009	920	0.01%	100.00 %	0.00%	2874	100.00 %	0.00%	2874	100.00 %	0.00%	2874	100.00%	0.00%	4946	100.00%	0.00%	4946
13-Feb	100.00 %	0.00%	882	977	0	0.01%	100.00 %	0.00%	3231	100.00 %	0.00%	3231	100.00 %	0.00%	3231	100.00%	0.00%	4962	100.00%	0.00%	4962
14-Feb	100.00 %	0.00%	872	1434	0	0.02%	100.00 %	0.00%	2897	100.00 %	0.00%	2897	100.00 %	0.00%	2897	100.00%	0.00%	4920	100.00%	0.00%	4920
15-Feb	100.00 %	0.00%	886	1296	0																

28-Feb	99.71 %	0.29%	1276	1262	0	0.17%	100.00 %	0.00%	10069	100.00 %	0.00%	10069	100.00 %	0.00%	10069	100.00%	0.00%	4471	100.00%	0.00%	4471
29-Feb	100.00 %	0.00%	1019	924	0	0.01%	100.00 %	0.00%	3259	100.00 %	0.00%	3259	100.00 %	0.00%	3259	100.00%	0.00%	5360	100.00%	0.00%	5360
01-Mar	100.00 %	0.00%	1016	1235	0	0.00%	100.00 %	0.00%	1973	100.00 %	0.00%	1973	100.00 %	0.00%	1973	100.00%	0.00%	5527	100.00%	0.00%	5527
02-Mar	99.20 %	0.80%	1450	1380	1278	0.87%	100.00 %	0.00%	2055	100.00 %	0.00%	2055	100.00 %	0.00%	2055	100.00%	0.00%	4653	100.00%	0.00%	4653
03-Mar	100.00 %	0.00%	1085	1105	0	0.00%	100.00 %	0.00%	2117	100.00 %	0.00%	2117	100.00 %	0.00%	2117	100.00%	0.00%	4633	100.00%	0.00%	4633
04-Mar	100.00 %	0.00%	943	1225	1267	0.01%	100.00 %	0.00%	2087	100.00 %	0.00%	2087	100.00 %	0.00%	2087	100.00%	0.00%	4675	100.00%	0.00%	4675
05-Mar	100.00 %	0.00%	1030	1340	0	0.07%	100.00 %	0.00%	2130	100.00 %	0.00%	2130	100.00 %	0.00%	2130	100.00%	0.00%	4584	100.00%	0.00%	4584
06-Mar	100.00 %	0.00%	985	1039	0	0.01%	100.00 %	0.00%	2135	100.00 %	0.00%	2135	100.00 %	0.00%	2135	100.00%	0.00%	4581	100.00%	0.00%	4581
07-Mar	100.00 %	0.00%	973	1155	0	0.01%	100.00 %	0.00%	2433	100.00 %	0.00%	2433	100.00 %	0.00%	2433	100.00%	0.00%	5473	100.00%	0.00%	5473
08-Mar	100.00 %	0.00%	949	1071	0	0.00%	100.00 %	0.00%	1925	100.00 %	0.00%	1925	100.00 %	0.00%	1925	100.00%	0.00%	5880	100.00%	0.00%	5880
09-Mar	100.00 %	0.00%	959	1746	0	0.00%	100.00 %	0.00%	1904	100.00 %	0.00%	1904	100.00 %	0.00%	1904	100.00%	0.00%	5008	100.00%	0.00%	5008
10-Mar	100.00 %	0.00%	1024	1173	0	0.02%	100.00 %	0.00%	1999	100.00 %	0.00%	1999	100.00 %	0.00%	1999	100.00%	0.00%	5135	100.00%	0.00%	5135
11-Mar	100.00 %	0.00%	1082	1714	0	0.11%	100.00 %	0.00%	1942	100.00 %	0.00%	1942	100.00 %	0.00%	1942	100.00%	0.00%	5032	100.00%	0.00%	5032
12-Mar	100.00 %	0.00%	959	1409	672	0.09%	100.00 %	0.00%	1807	100.00 %	0.00%	1807	100.00 %	0.00%	1807	100.00%	0.00%	5001	100.00%	0.00%	5001
13-Mar	100.00 %	0.00%	908	1160	1925	0.02%	100.00 %	0.00%	4657	100.00 %	0.00%	4657	100.00 %	0.00%	4657	100.00%	0.00%	5055	100.00%	0.00%	5055
14-Mar	100.00 %	0.00%	969	1697	0	0.01%	100.00 %	0.00%	2203	100.00 %	0.00%	2203	100.00 %	0.00%	2203	100.00%	0.00%	5608	100.00%	0.00%	5608
15-Mar	100.00 %	0.00%	950	1132	0	0.00%	100.00 %	0.00%	1795	100.00 %	0.00%	1795	100.00 %	0.00%	1795	100.00%	0.00%	5542	100.00%	0.00%	5542
16-Mar	100.00 %	0.00%	938	1619	0	0.00%	100.00 %	0.00%	1860	100.00 %	0.00%	1860	100.00 %	0.00%	1860	100.00%	0.00%	5115	100.00%	0.00%	5115
17-Mar	100.00 %	0.00%	1203	1413	0	0.03%	100.00 %	0.00%	2022	100.00 %	0.00%	2022	100.00 %	0.00%	2022	100.00%	0.00%	5103	100.00%	0.00%	5103
18-Mar	100.00 %	0.00%	950	1054	0	0.00%	100.00 %	0.00%	1867	100.00 %	0.00%	1867	100.00 %	0.00%	1867	100.00%	0.00%	5237	100.00%	0.00%	5237
19-Mar	100.00 %	0.00%	941	981	0	0.28%	100.00 %	0.00%	1963	100.00 %	0.00%	1963	100.00 %	0.00%	1963	100.00%	0.00%	6175	100.00%	0.00%	6175
20-Mar	100.00 %	0.00%	894	1097	0	0.02%	100.00 %	0.00%	1889	100.00 %	0.00%	1889	100.00 %	0.00%	1889	100.00%	0.00%	5515	100.00%	0.00%	5515
21-Mar	100.00 %	0.00%	905	1481	0	0.07%	100.00 %	0.00%	2393	100.00 %	0.00%	2393	100.00 %	0.00%	2393	100.00%	0.00%	5654	100.00%	0.00%	5654
22-Mar	100.00 %	0.00%	866	1049	0	0.00%	100.00 %	0.00%	1719	100.00 %	0.00%	1719	100.00 %	0.00%	1719	100.00%	0.00%	5761	100.00%	0.00%	5761
23-Mar	100.00 %	0.00%	893	1074	0	0.01%	100.00 %	0.00%	1840	100.00 %	0.00%	1840	100.00 %	0.00%	1840	100.00%	0.00%	5393	100.00%	0.00%	5393
24-Mar	100.00 %	0.00%	947	963	0	0.00%	100.00 %	0.00%	1907	100.00 %	0.00%	1907	100.00 %	0.00%	1907	100.00%	0.00%	5410	100.00%	0.00%	5410
25-Mar	100.00 %	0.00%	968	1117	1165	0.01%	100.00 %	0.00%	1909	100.00 %	0.00%	1909	100.00 %	0.00%	1909	100.00%	0.00%	5496	100.00%	0.00%	5496
26-Mar	100.00 %	0.00%	939	1556	0	0.00%	100.00 %	0.00%	1964	100.00 %	0.00%	1964	100.00 %	0.00%	1964	100.00%	0.00%	5392	100.00%	0.00%	5392
27-Mar	100.00 %	0.00%	993	1107	0	0.01%	100.00 %	0.00%	2208	100.00 %	0.00%	2208	100.00 %	0.00%	2208	100.00%	0.00%	5486	100.00%	0.00%	5486
28-Mar	100.00 %	0.00%	905	1082	0	0.09%	100.00 %	0.00%	2775	100.00 %	0.00%	2775	100.00 %	0.00%	2775	100.00%	0.00%	5576	100.00%	0.00%	5576
29-Mar	100.00 %	0.00%	877	1005	0	0.00%	100.00 %	0.00%	1846	100.00 %	0.00%	1846	100.00 %	0.00%	1846	100.00%	0.00%	5666	100.00%	0.00%	5666
30-Mar	100.00 %	0.00%	919	1200	0	0.01%	100.00 %	0.00%	1910	100.00 %	0.00%	1910	100.00 %	0.00%	1910	100.00%	0.00%	5705	100.00%	0.00%	5705
31-Mar	100.00 %	0.00%	1094	1686	1052	0.02%	100.00 %	0.00%	2139	100.00 %	0.00%	2139	100.00 %	0.00%	2139	100.00%	0.00%	5703	100.00%	0.00%	5703