

Date	Dedicated Interface						AIB NI Mobile			AIB NI Online			AIB GB Online			I Business Banking NI			I Business Banking GB		
	Availability Statistics		Performance Statistics				Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics
	Dedicated Interface						Payment services user interface	Response (milliseconds)	Payment services user interface	Response (milliseconds)	Payment services user interface	Response (milliseconds)	Payment services user interface	Response (milliseconds)							
AISP response (milliseconds)	PISP response (milliseconds)	CBPII/PISP Yes/No response (milliseconds)	Error response rate (%)	Response (milliseconds)	Response (milliseconds)	Response (milliseconds)									Response (milliseconds)						
Uptime (%)	Downtime (%)					Uptime (%)	Downtime (%)	Uptime (%)	Downtime (%)	Uptime (%)	Downtime (%)	Uptime (%)	Downtime (%)	Uptime (%)	Downtime (%)	Uptime (%)	Downtime (%)	Uptime (%)	Downtime (%)	Uptime (%)	Downtime (%)
01-Apr	100.00 %	0.00%	325	136	0	0.02%	100.00%	0.00%	5034	100.00%	0.00%	5034	100.00%	0.00%	5034	100.00%	0.00%	3931	100.00%	0.00%	3931
02-Apr	100.00 %	0.00%	307	139	0	0.01%	100.00%	0.00%	4422	100.00%	0.00%	4422	100.00%	0.00%	4422	100.00%	0.00%	3967	100.00%	0.00%	3967
03-Apr	100.00 %	0.00%	288	129	0	0.00%	100.00%	0.00%	2423	100.00%	0.00%	2423	100.00%	0.00%	2423	100.00%	0.00%	4186	100.00%	0.00%	4186
04-Apr	100.00 %	0.00%	314	130	0	0.00%	100.00%	0.00%	2423	100.00%	0.00%	2423	100.00%	0.00%	2423	100.00%	0.00%	4506	100.00%	0.00%	4506
05-Apr	100.00 %	0.00%	285	130	0	0.00%	100.00%	0.00%	2362	100.00%	0.00%	2362	100.00%	0.00%	2362	100.00%	0.00%	3312	100.00%	0.00%	3312
06-Apr	100.00 %	0.00%	306	139	0	0.00%	100.00%	0.00%	1908	100.00%	0.00%	1908	100.00%	0.00%	1908	100.00%	0.00%	3185	100.00%	0.00%	3185
07-Apr	100.00 %	0.00%	308	134	103	0.00%	100.00%	0.00%	2094	100.00%	0.00%	2094	100.00%	0.00%	2094	100.00%	0.00%	3956	100.00%	0.00%	3956
08-Apr	100.00 %	0.00%	309	134	0	0.01%	100.00%	0.00%	1951	100.00%	0.00%	1951	100.00%	0.00%	1951	100.00%	0.00%	3918	100.00%	0.00%	3918
09-Apr	100.00 %	0.00%	312	147	0	0.01%	100.00%	0.00%	1972	100.00%	0.00%	1972	100.00%	0.00%	1972	100.00%	0.00%	3941	100.00%	0.00%	3941
10-Apr	100.00 %	0.00%	312	139	0	0.02%	100.00%	0.00%	2303	100.00%	0.00%	2303	100.00%	0.00%	2303	100.00%	0.00%	3989	100.00%	0.00%	3989
11-Apr	100.00 %	0.00%	320	135	0	0.02%	100.00%	0.00%	1744	100.00%	0.00%	1744	100.00%	0.00%	1744	100.00%	0.00%	3904	100.00%	0.00%	3904
12-Apr	100.00 %	0.00%	307	155	0	0.01%	100.00%	0.00%	1914	100.00%	0.00%	1914	100.00%	0.00%	1914	100.00%	0.00%	3148	100.00%	0.00%	3148
13-Apr	100.00 %	0.00%	316	149	0	0.03%	100.00%	0.00%	1959	100.00%	0.00%	1959	100.00%	0.00%	1959	100.00%	0.00%	3165	100.00%	0.00%	3165
14-Apr	100.00 %	0.00%	303	140	0	0.04%	100.00%	0.00%	2048	100.00%	0.00%	2048	100.00%	0.00%	2048	100.00%	0.00%	3155	100.00%	0.00%	3155
15-Apr	100.00 %	0.00%	305	146	0	0.03%	100.00%	0.00%	1776	100.00%	0.00%	1776	100.00%	0.00%	1776	100.00%	0.00%	3136	100.00%	0.00%	3136
16-Apr	100.00 %	0.00%	314	167	0	0.02%	100.00%	0.00%	1655	100.00%	0.00%	1655	100.00%	0.00%	1655	100.00%	0.00%	3161	100.00%	0.00%	3161
17-Apr	100.00 %	0.00%	308	131	0	0.01%	100.00%	0.00%	1947	100.00%	0.00%	1947	100.00%	0.00%	1947	100.00%	0.00%	3300	100.00%	0.00%	3300
18-Apr	100.00 %	0.00%	320	139	0	0.03%	100.00%	0.00%	1486	100.00%	0.00%	1486	100.00%	0.00%	1486	100.00%	0.00%	3353	100.00%	0.00%	3353
19-Apr	100.00 %	0.00%	293	132	0	0.02%	100.00%	0.00%	1600	100.00%	0.00%	1600	100.00%	0.00%	1600	100.00%	0.00%	3156	100.00%	0.00%	3156
20-Apr	100.00 %	0.00%	300	147	0	0.03%	100.00%	0.00%	1699	100.00%	0.00%	1699	100.00%	0.00%	1699	100.00%	0.00%	3147	100.00%	0.00%	3147
21-Apr	100.00 %	0.00%	305	127	0	0.04%	100.00%	0.00%	1710	100.00%	0.00%	1710	100.00%	0.00%	1710	100.00%	0.00%	3177	100.00%	0.00%	3177
22-Apr	100.00 %	0.00%	339	135	0	0.28%	100.00%	0.00%	1695	100.00%	0.00%	1695	100.00%	0.00%	1695	100.00%	0.00%	3134	100.00%	0.00%	3134
23-Apr	100.00 %	0.00%	327	170	0	0.01%	100.00%	0.00%	1733	100.00%	0.00%	1733	100.00%	0.00%	1733	100.00%	0.00%	3173	100.00%	0.00%	3173
24-Apr	100.00 %	0.00%	318	179	0	0.04%	100.00%	0.00%	1786	100.00%	0.00%	1786	100.00%	0.00%	1786	100.00%	0.00%	3115	100.00%	0.00%	3115
25-Apr	100.00 %	0.00%	331	204	0	0.01%	100.00%	0.00%	1571	100.00%	0.00%	1571	100.00%	0.00%	1571	100.00%	0.00%	3372	100.00%	0.00%	3372
26-Apr	100.00 %	0.00%	300	157	0	0.02%	100.00%	0.00%	1631	100.00%	0.00%	1631	100.00%	0.00%	1631	100.00%	0.00%	3161	100.00%	0.00%	3161
27-Apr	100.00 %	0.00%	319	150	149	0.02%	100.00%	0.00%	1707	100.00%	0.00%	1707	100.00%	0.00%	1707	100.00%	0.00%	3140	100.00%	0.00%	3140
28-Apr	100.00 %	0.00%	307	139	0	0.01%	100.00%	0.00%	1693	100.00%	0.00%	1693	100.00%	0.00%	1693	100.00%	0.00%	3157	100.00%	0.00%	3157
29-Apr	100.00 %	0.00%	332	150	0	0.03%	100.00%	0.00%	1964	100.00%	0.00%	1964	100.00%	0.00%	1964	100.00%	0.00%	3131	100.00%	0.00%	3131
30-Apr	100.00 %	0.00%	332	148	0	0.00%	100.00%	0.00%	1835	100.00%	0.00%	1835	100.00%	0.00%	1835	100.00%	0.00%	3155	100.00%	0.00%	3155
01-May	100.00 %	0.00%	314	155	0	0.00%	100.00%	0.00%	2964	100.00%	0.00%	2964	100.00%	0.00%	2964	100.00%	0.00%	3329	100.00%	0.00%	3329
02-May	100.00 %	0.00%	328	136	0	0.00%	100.00%	0.00%	1525	100.00%	0.00%	1525	100.00%	0.00%	1525	100.00%	0.00%	3407	100.00%	0.00%	3407
03-May	100.00 %	0.00%	306	143	2285	0.03%	100.00%	0.00%	1513	100.00%	0.00%	1513	100.00%	0.00%	1513	100.00%	0.00%	3193	100.00%	0.00%	3193
04-May	100.00 %	0.00%	318	142	1510	0.01%	100.00%	0.00%	1746	100.00%	0.00%	1746	100.00%	0.00%	1746	100.00%	0.00%	3181	100.00%	0.00%	3181
05-May	100.00 %	0.00%	325	149	0	0.01%	100.00%	0.00%	1742	100.00%	0.00%	1742	100.00%	0.00%	1742	100.00%	0.00%	3177	100.00%	0.00%	3177
06-May	100.00 %	0.00%	342	162	231	0.10%	100.00%	0.00%	1770	100.00%	0.00%	1770	100.00%	0.00%	1770	100.00%	0.00%	3166	100.00%	0.00%	3166
07-May	100.00 %	0.00%	335	1345	199	0.07%	100.00%	0.00%	1839	100.00%	0.00%	1839	100.00%	0.00%	1839	100.00%	0.00%	3188	100.00%	0.00%	3188
08-May	100.00 %	0.00%	393	196	208	0.74%	100.00%	0.00%	1955	100.00%	0.00%	1955	100.00%	0.00%	1955	100.00%	0.00%	3294	100.00%	0.00%	3294
09-May	100.00 %	0.00%	385	153	0	0.04%	100.00%	0.00%	1601	100.00%	0.00%	1601	100.00%	0.00%	1601	100.00%	0.00%	3347	100.00%	0.00%	3347
10-May	100.00 %	0.00%	338	147	0	0.00%	100.00%	0.00%	1721	100.00%	0.00%	1721	100.00%	0.00%	1721	100.00%	0.00%	3193	100.00%	0.00%	3193
11-May	100.00 %	0.00%	306	163	0	0.00%	100.00%	0.00%	1884	100.00%	0.00%	1884	100.00%	0.00%	1884	100.00%	0.00%	3195	100.00%	0.00%	3195
12-May	100.00 %	0.00%	311	148	0	0.00%	100.00%	0.00%	1787	100.00%	0.00%	1787	100.00%	0.00%	1787	100.00%	0.00%	3184	100.00%	0.00%	3184
13-May	100.00 %	0.00%	321	132	1085	0.00%	100.00%	0.00%	1797	100.00%	0.00%	1797	100.00%	0.00%	1797	100.00%	0.00%	3138	100.00%	0.00%	3138
14-May	100.00 %	0.00%	321	141	0	0.03%	100.00%	0.00%	1777	100.00%	0.00%	1777	100.00%	0.00%	1777	100.00%	0.00%	3143	100.00%	0.00%	3143
15-May	100.00 %	0.00%	298	134	967	0.01%	100.00%	0.00%	1948	100.00%	0.00%	1948	100.00%	0.00%	1948	100.00%	0.00%	3319	100.00%	0.00%	3319
16-May	100.00 %	0.00%	314	153	0	0.00%	100.00%	0.00%	1568	100.00%	0.00%	1568	100.00%	0.00%	1568	100.00%					

02-Jun	100.00 %	0.00%	310	139	56	0.02%	100.00%	0.00%	2672	100.00%	0.00%	2672	100.00%	0.00%	2672	100.00%	0.00%	3474	100.00%	0.00%	3474
03-Jun	100.00 %	0.00%	317	135	317	0.02%	100.00%	0.00%	2796	100.00%	0.00%	2796	100.00%	0.00%	2796	100.00%	0.00%	3434	100.00%	0.00%	3434
04-Jun	100.00 %	0.00%	323	148	0	0.04%	100.00%	0.00%	2608	100.00%	0.00%	2608	100.00%	0.00%	2608	100.00%	0.00%	3450	100.00%	0.00%	3450
05-Jun	100.00 %	0.00%	306	167	0	0.04%	100.00%	0.00%	2922	100.00%	0.00%	2922	100.00%	0.00%	2922	100.00%	0.00%	3630	100.00%	0.00%	3630
06-Jun	100.00 %	0.00%	280	129	454	0.02%	100.00%	0.00%	2579	100.00%	0.00%	2579	100.00%	0.00%	2579	100.00%	0.00%	3913	100.00%	0.00%	3913
07-Jun	100.00 %	0.00%	282	129	212	0.02%	100.00%	0.00%	2775	100.00%	0.00%	2775	100.00%	0.00%	2775	100.00%	0.00%	3435	100.00%	0.00%	3435
08-Jun	100.00 %	0.00%	291	134	206	0.03%	100.00%	0.00%	2699	100.00%	0.00%	2699	100.00%	0.00%	2699	100.00%	0.00%	3427	100.00%	0.00%	3427
09-Jun	100.00 %	0.00%	301	132	149	0.03%	100.00%	0.00%	2778	100.00%	0.00%	2778	100.00%	0.00%	2778	100.00%	0.00%	3309	100.00%	0.00%	3309
10-Jun	100.00 %	0.00%	317	130	64	0.02%	100.00%	0.00%	2862	100.00%	0.00%	2862	100.00%	0.00%	2862	100.00%	0.00%	3404	100.00%	0.00%	3404
11-Jun	100.00 %	0.00%	307	122	283	0.03%	100.00%	0.00%	2810	100.00%	0.00%	2810	100.00%	0.00%	2810	100.00%	0.00%	3432	100.00%	0.00%	3432
12-Jun	100.00 %	0.00%	311	134	229	0.06%	100.00%	0.00%	2921	100.00%	0.00%	2921	100.00%	0.00%	2921	100.00%	0.00%	3671	100.00%	0.00%	3671
13-Jun	100.00 %	0.00%	554	128	0	1.45%	100.00%	0.00%	2541	100.00%	0.00%	2541	100.00%	0.00%	2541	100.00%	0.00%	3620	100.00%	0.00%	3620
14-Jun	100.00 %	0.00%	300	156	243	0.03%	100.00%	0.00%	2694	100.00%	0.00%	2694	100.00%	0.00%	2694	100.00%	0.00%	3409	100.00%	0.00%	3409
15-Jun	100.00 %	0.00%	308	117	377	2.88%	100.00%	0.00%	2765	100.00%	0.00%	2765	100.00%	0.00%	2765	100.00%	0.00%	3428	100.00%	0.00%	3428
16-Jun	99.93 %	0.07%	414	133	253	15.29%	100.00%	0.00%	3034	100.00%	0.00%	3034	100.00%	0.00%	3034	100.00%	0.00%	3408	100.00%	0.00%	3408
17-Jun	94.65 %	5.35%	282	140	512	0.03%	100.00%	0.00%	2818	100.00%	0.00%	2818	100.00%	0.00%	2818	100.00%	0.00%	3396	100.00%	0.00%	3396
18-Jun	100.00 %	0.00%	271	131	186	0.02%	100.00%	0.00%	2759	100.00%	0.00%	2759	100.00%	0.00%	2759	100.00%	0.00%	3393	100.00%	0.00%	3393
19-Jun	100.00 %	0.00%	297	133	275	0.02%	100.00%	0.00%	2946	100.00%	0.00%	2946	100.00%	0.00%	2946	100.00%	0.00%	3682	100.00%	0.00%	3682
20-Jun	100.00 %	0.00%	286	120	0	0.03%	100.00%	0.00%	2470	100.00%	0.00%	2470	100.00%	0.00%	2470	100.00%	0.00%	3606	100.00%	0.00%	3606
21-Jun	100.00 %	0.00%	286	125	319	0.02%	100.00%	0.00%	2642	100.00%	0.00%	2642	100.00%	0.00%	2642	100.00%	0.00%	3514	100.00%	0.00%	3514
22-Jun	100.00 %	0.00%	292	127	309	0.05%	100.00%	0.00%	2662	100.00%	0.00%	2662	100.00%	0.00%	2662	100.00%	0.00%	3476	100.00%	0.00%	3476
23-Jun	100.00 %	0.00%	306	126	397	0.06%	100.00%	0.00%	2732	100.00%	0.00%	2732	100.00%	0.00%	2732	100.00%	0.00%	3443	100.00%	0.00%	3443
24-Jun	100.00 %	0.00%	315	132	0	0.04%	100.00%	0.00%	2899	100.00%	0.00%	2899	100.00%	0.00%	2899	100.00%	0.00%	3439	100.00%	0.00%	3439
25-Jun	100.00 %	0.00%	321	92	531	0.03%	100.00%	0.00%	2776	100.00%	0.00%	2776	100.00%	0.00%	2776	100.00%	0.00%	3624	100.00%	0.00%	3624
26-Jun	100.00 %	0.00%	304	120	263	0.01%	100.00%	0.00%	3592	100.00%	0.00%	3592	100.00%	0.00%	3592	100.00%	0.00%	3563	100.00%	0.00%	3563
27-Jun	100.00 %	0.00%	276	113	0	0.01%	100.00%	0.00%	2471	100.00%	0.00%	2471	100.00%	0.00%	2471	100.00%	0.00%	3558	100.00%	0.00%	3558
28-Jun	100.00 %	0.00%	296	151	267	0.01%	100.00%	0.00%	2653	100.00%	0.00%	2653	100.00%	0.00%	2653	100.00%	0.00%	3466	100.00%	0.00%	3466
29-Jun	100.00 %	0.00%	303	116	231	0.04%	100.00%	0.00%	2847	100.00%	0.00%	2847	100.00%	0.00%	2847	100.00%	0.00%	3458	100.00%	0.00%	3458
30-Jun	100.00 %	0.00%	320	128	213	0.05%	100.00%	0.00%	2782	100.00%	0.00%	2782	100.00%	0.00%	2782	100.00%	0.00%	1805	100.00%	0.00%	1805