

Date	Dedicated Interface						FTB Mobile			FTB Online			GB Online			I Business Banking		
	Availability Statistics		Performance Statistics				Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics
Uptime (%)	Downtime (%)	AISP response (milliseconds)	PISP response (milliseconds)	CBPII/PISP Yes/No response (milliseconds)	Error response rate (%)	Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface	
								Response (milliseconds)			Response (milliseconds)			Response (milliseconds)			Response (milliseconds)	
D	E	G	H	I	J	D	E	F	D	E	F	D	E	F	D	E	F	
14/09/2019	100.00%	0.00%	909	712	0	0.09%	100.00%	0	1000	100.00%	0.00%	1000	100.00%	0.00%	1000	100.00%	0.00%	4793
15/09/2019	100.00%	0.00%	916	735	0	0.00%	100.00%	0	1052	100.00%	0.00%	1052	100.00%	0.00%	1052	100.00%	0.00%	4946
16/09/2019	100.00%	0.00%	883	783	0	0.00%	100.00%	0	1166	100.00%	0.00%	1166	100.00%	0.00%	1166	100.00%	0.00%	4333
17/09/2019	100.00%	0.00%	940	737	0	0.00%	100.00%	0	1130	100.00%	0.00%	1130	100.00%	0.00%	1130	100.00%	0.00%	4327
18/09/2019	100.00%	0.00%	872	750	0	0.00%	100.00%	0	1139	100.00%	0.00%	1139	100.00%	0.00%	1139	100.00%	0.00%	4275
19/09/2019	100.00%	0.00%	938	735	0	0.00%	100.00%	0	1120	100.00%	0.00%	1120	100.00%	0.00%	1120	100.00%	0.00%	4285
20/09/2019	100.00%	0.00%	953	762	0	0.00%	100.00%	0	1173	100.00%	0.00%	1173	100.00%	0.00%	1173	100.00%	0.00%	4381
21/09/2019	100.00%	0.00%	946	767	0	0.00%	100.00%	0	2171	100.00%	0.00%	2171	100.00%	0.00%	2171	100.00%	0.00%	4779
22/09/2019	100.00%	0.00%	860	809	0	0.00%	100.00%	0	1065	100.00%	0.00%	1065	100.00%	0.00%	1065	100.00%	0.00%	4600
23/09/2019	100.00%	0.00%	980	790	0	0.00%	100.00%	0	1188	100.00%	0.00%	1188	100.00%	0.00%	1188	100.00%	0.00%	4360
24/09/2019	100.00%	0.00%	858	775	0	0.07%	100.00%	0	1168	100.00%	0.00%	1168	100.00%	0.00%	1168	100.00%	0.00%	4364
25/09/2019	100.00%	0.00%	853	758	0	0.00%	100.00%	0	1201	100.00%	0.00%	1201	100.00%	0.00%	1201	100.00%	0.00%	4113
26/09/2019	100.00%	0.00%	861	778	0	0.00%	100.00%	0	1178	100.00%	0.00%	1178	100.00%	0.00%	1178	100.00%	0.00%	4250
27/09/2019	100.00%	0.00%	850	1529	0	0.00%	100.00%	0	1195	100.00%	0.00%	1195	100.00%	0.00%	1195	100.00%	0.00%	4307
28/09/2019	100.00%	0.00%	882	802	0	0.14%	100.00%	0	1185	100.00%	0.00%	1185	100.00%	0.00%	1185	100.00%	0.00%	5055
29/09/2019	100.00%	0.00%	1004	811	0	0.00%	100.00%	0	1101	100.00%	0.00%	1101	100.00%	0.00%	1101	100.00%	0.00%	5137
30/09/2019	100.00%	0.00%	870	779	0	0.00%	87.08%	12.92%	13708	94.83%	5.17%	13708	95.83%	4.17%	13708	100.00%	0.00%	6653