

Date	Dedicated interface				Internet Banking GB			Internet Banking NI			Mobile Banking NI			Internet Business Banking NI			Internet Business Banking GB			
	Availability Statistics		Performance Statistics			Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics
			Dedicated Interface																	
	Uptime (%)	Downtime (%)	AISP response (milliseconds)	PISP response (milliseconds)	CBPII/PIS P Yes/No response (milliseconds)	Error response rate (%)	Payment services user interface	Response (milliseconds)	Uptime (%)	Downtime (%)	Payment services user interface	Response (milliseconds)	Uptime (%)	Downtime (%)	Payment services user interface	Response (milliseconds)	Uptime (%)	Downtime (%)	Payment services user interface	Response (milliseconds)
01-Jul	100.00%	0.00%	147	306	331	0.00%	100.00%	0.00%	133	100.00%	0.00%	133	100.00%	0.00%	133	100.00%	0.00%	136	100.00%	0.00%
02-Jul	100.00%	0.00%	155	157	323	0.00%	100.00%	0.00%	120	100.00%	0.00%	120	100.00%	0.00%	120	100.00%	0.00%	143	100.00%	0.00%
03-Jul	100.00%	0.00%	159	161	267	0.01%	100.00%	0.00%	118	100.00%	0.00%	118	100.00%	0.00%	118	100.00%	0.00%	130	100.00%	0.00%
04-Jul	100.00%	0.00%	235	149	260	0.00%	100.00%	0.00%	122	100.00%	0.00%	122	100.00%	0.00%	110	100.00%	0.00%	110	100.00%	0.00%
05-Jul	100.00%	0.00%	156	153	156	0.00%	100.00%	0.00%	102	100.00%	0.00%	102	100.00%	0.00%	109	100.00%	0.00%	109	100.00%	0.00%
06-Jul	100.00%	0.00%	286	212	160	0.01%	100.00%	0.00%	107	100.00%	0.00%	107	100.00%	0.00%	129	100.00%	0.00%	129	100.00%	0.00%
07-Jul	100.00%	0.00%	164	152	228	0.00%	100.00%	0.00%	118	100.00%	0.00%	118	100.00%	0.00%	127	100.00%	0.00%	127	100.00%	0.00%
08-Jul	100.00%	0.00%	173	213	576	0.00%	100.00%	0.00%	116	100.00%	0.00%	116	100.00%	0.00%	138	100.00%	0.00%	138	100.00%	0.00%
09-Jul	100.00%	0.00%	152	308	181	0.01%	100.00%	0.00%	114	100.00%	0.00%	114	100.00%	0.00%	134	100.00%	0.00%	134	100.00%	0.00%
10-Jul	100.00%	0.00%	150	229	198	0.00%	100.00%	0.00%	122	100.00%	0.00%	122	100.00%	0.00%	139	100.00%	0.00%	139	100.00%	0.00%
11-Jul	100.00%	0.00%	180	156	560	0.00%	100.00%	0.00%	123	100.00%	0.00%	123	100.00%	0.00%	116	100.00%	0.00%	116	100.00%	0.00%
12-Jul	100.00%	0.00%	199	143	331	0.00%	100.00%	0.00%	103	100.00%	0.00%	103	100.00%	0.00%	127	100.00%	0.00%	127	100.00%	0.00%
13-Jul	100.00%	0.00%	149	270	222	0.01%	100.00%	0.00%	109	100.00%	0.00%	109	100.00%	0.00%	135	100.00%	0.00%	135	100.00%	0.00%
14-Jul	100.00%	0.00%	181	173	180	0.01%	100.00%	0.00%	107	100.00%	0.00%	107	100.00%	0.00%	121	100.00%	0.00%	121	100.00%	0.00%
15-Jul	100.00%	0.00%	193	173	165	0.00%	100.00%	0.00%	117	100.00%	0.00%	117	100.00%	0.00%	134	100.00%	0.00%	134	100.00%	0.00%
16-Jul	100.00%	0.00%	153	167	437	0.00%	100.00%	0.00%	116	100.00%	0.00%	116	100.00%	0.00%	135	100.00%	0.00%	135	100.00%	0.00%
17-Jul	100.00%	0.00%	157	259	176	0.51%	100.00%	0.00%	121	100.00%	0.00%	121	100.00%	0.00%	135	100.00%	0.00%	135	100.00%	0.00%
18-Jul	100.00%	0.00%	551	351	348	2.31%	100.00%	0.00%	125	100.00%	0.00%	125	100.00%	0.00%	116	100.00%	0.00%	116	100.00%	0.00%
19-Jul	100.00%	0.00%	159	163	184	3.04%	100.00%	0.00%	104	100.00%	0.00%	104	100.00%	0.00%	125	100.00%	0.00%	125	100.00%	0.00%
20-Jul	100.00%	0.00%	145	222	245	3.22%	100.00%	0.00%	106	100.00%	0.00%	106	100.00%	0.00%	128	100.00%	0.00%	128	100.00%	0.00%
21-Jul	100.00%	0.00%	188	379	272	1.66%	100.00%	0.00%	116	100.00%	0.00%	116	100.00%	0.00%	125	100.00%	0.00%	125	100.00%	0.00%
22-Jul	100.00%	0.00%	168	197	205	0.00%	100.00%	0.00%	113	100.00%	0.00%	113	100.00%	0.00%	129	100.00%	0.00%	129	100.00%	0.00%
23-Jul	100.00%	0.00%	154	155	178	0.00%	100.00%	0.00%	123	100.00%	0.00%	123	100.00%	0.00%	148	100.00%	0.00%	148	100.00%	0.00%
24-Jul	100.00%	0.00%	168	214	205	0.00%	100.00%	0.00%	120	100.00%	0.00%	120	100.00%	0.00%	129	100.00%	0.00%	129	100.00%	0.00%
25-Jul	100.00%	0.00%	214	143	294	0.00%	100.00%	0.00%	123	100.00%	0.00%	123	100.00%	0.00%	106	100.00%	0.00%	106	100.00%	0.00%
26-Jul	100.00%	0.00%	150	185	162	0.00%	100.00%	0.00%	104	100.00%	0.00%	104	100.00%	0.00%	126	100.00%	0.00%	126	100.00%	0.00%
27-Jul	100.00%	0.00%	150	281	296	0.00%	100.00%	0.00%	108	100.00%	0.00%	108	100.00%	0.00%	122	100.00%	0.00%	122	100.00%	0.00%
28-Jul	100.00%	0.00%	148	176	168	0.00%	100.00%	0.00%	114	100.00%	0.00%	114	100.00%	0.00%	128	100.00%	0.00%	128	100.00%	0.00%
29-Jul	100.00%	0.00%	167	140	208	0.00%	100.00%	0.00%	120	100.00%	0.00%	120	100.00%	0.00%	132	100.00%	0.00%	132	100.00%	0.00%
30-Jul	100.00%	0.00%	160	169	178	0.00%	100.00%	0.00%	117	100.00%	0.00%	117	100.00%	0.00%	137	100.00%	0.00%	137	100.00%	0.00%
31-Jul	100.00%	0.00%	234	332	272	0.00%	100.00%	0.00%	121	100.00%	0.00%	121	100.00%	0.00%	146	100.00%	0.00%	146	100.00%	0.00%
01-Aug	100.00%	0.00%	175	150	300	0.00%	100.00%	0.00%	137	100.00%	0.00%	137	100.00%	0.00%	121	100.00%	0.00%	121	100.00%	0.00%
02-Aug	100.00%	0.00%	170	192	234	0.00%	100.00%	0.00%	104	100.00%	0.00%	104	100.00%	0.00%	109	100.00%	0.00%	109	100.00%	0.00%
03-Aug	100.00%	0.00%	231	140	225	0.00%	100.00%	0.00%	104	100.00%	0.00%	104	100.00%	0.00%	111	100.00%	0.00%	111	100.00%	0.00%
04-Aug	100.00%	0.00%	161	144	186	0.00%	100.00%	0.00%	119	100.00%	0.00%	119	100.00%	0.00%	122	100.00%	0.00%	122	100.00%	0.00%
05-Aug	100.00%	0.00%	202	160	232	0.00%	100.00%	0.00%	117	100.00%	0.00%	117	100.00%	0.00%	129	100.00%	0.00%	129	100.00%	0.00%
06-Aug	100.00%	0.00%	164	375	157	0.00%	100.00%	0.00%	121	100.00%	0.00%	121	100.00%	0.00%	132	100.00%	0.00%	132	100.00%	0.00%
07-Aug	100.00%	0.00%	213	146	197	0.01%	100.00%	0.00%	120	100.00%	0.00%	120	100.00%	0.00%	134	100.00%	0.00%	134	100.00%	0.00%
08-Aug	100.00%	0.00%	187	139	187	0.00%	100.00%	0.00%	126	100.00%	0.00%	126	100.00%	0.00%	120	100.00%	0.00%	120	100.00%	0.00%
09-Aug	100.00%	0.00%	248	293	482	0.00%	100.00%	0.00%	104	100.00%	0.00%	104	100.00%	0.00%	111	100.00%	0.00%	111	100.00%	0.00%
10-Aug	100.00%	0.00%	166	240	227	0.00%	100.00%	0.00%	107	100.00%	0.00%	107	100.00%	0.00%	119	100.00%	0.00%	119	100.00%	0.00%
11-Aug	100.00%	0.00%	165	203	171	0.00%	100.00%	0.00%	135	100.00%	0.00%	135	100.00%	0.00%	126	100.00%	0.00%	126	100.00%	0.00%
12-Aug	100.00%	0.00%	164	279	490	0.00%	100.00%	0.00%	160	100.00%	0.00%	160	100.00%	0.00%	127	100.00%	0.00%	127	100.00%	0.00%
13-Aug	100.00%	0.00%	177	152	216	0.00%	100.00%	0.00%	139	100.00%	0.00%	139	100.00%	0.00%	130	100.00%	0.00%	130	100.00%	0.00%
14-Aug	100.00%	0.00%	180	315	186	0.00%	100.00%	0.00%	132	100.00%	0.00%	132	100.00%	0.00%	130	100.00%	0.00%	130	100.00%	0.00%
15-Aug	100.00%	0.00%	150	131	195	0.01%	100.00%	0.00%	125	100.00%	0.00%	125	100.00%	0.00%	120	100.00%	0.00%	120	100.00%	0.00%
16-Aug	100.00%	0.00%	224	133	301	0.01%	100.00%	0.00%	98	100.00%	0.00%	98	100.00%	0.00%	98	91.67%	8.33%	115	91.67%	8.33%
17-Aug	100.00%	0.00%	146	472	175	0.00%	100.00%	0.00%	103	100.00%	0.00%	103	100.00%	0.00%	124	100.00%	0.00%	124	100.00%	0.00%
18-Aug	100.00%	0.00%	199	169	264	0.00%	100.00%	0.00%	216	100.00%	0.00%	216	96.94%	3.06%	128	100.00%	0.00%	128	100.00%	0.00%
19-Aug	100.00%	0.00%	191	223	180	0.00%	100.00%	0												

14-Sept	100.00%	0.00%	235	209	223	0.01%	100.00%	0.00%	103	100.00%	0.00%	103	100.00%	0.00%	103	100.00%	0.00%	130	100.00%	0.00%	130
15-Sept	100.00%	0.00%	235	185	279	0.01%	100.00%	0.00%	137	100.00%	0.00%	137	100.00%	0.00%	137	100.00%	0.00%	135	100.00%	0.00%	135
16-Sept	100.00%	0.00%	182	352	206	0.01%	100.00%	0.00%	113	100.00%	0.00%	113	100.00%	0.00%	113	100.00%	0.00%	136	100.00%	0.00%	136
17-Sept	100.00%	0.00%	276	177	331	0.01%	100.00%	0.00%	110	100.00%	0.00%	110	100.00%	0.00%	110	100.00%	0.00%	142	100.00%	0.00%	142
18-Sept	100.00%	0.00%	158	261	201	0.00%	100.00%	0.00%	123	100.00%	0.00%	123	100.00%	0.00%	123	100.00%	0.00%	145	100.00%	0.00%	145
19-Sept	100.00%	0.00%	224	235	408	0.01%	100.00%	0.00%	157	100.00%	0.00%	157	100.00%	0.00%	157	100.00%	0.00%	128	100.00%	0.00%	128
20-Sept	100.00%	0.00%	209	161	280	0.01%	100.00%	0.00%	105	100.00%	0.00%	105	100.00%	0.00%	105	87.50%	12.50%	116	87.50%	12.50%	116
21-Sept	100.00%	0.00%	143	384	232	0.01%	100.00%	0.00%	115	100.00%	0.00%	115	100.00%	0.00%	115	100.00%	0.00%	127	100.00%	0.00%	127
22-Sept	100.00%	0.00%	220	182	348	0.01%	98.26%	1.74%	119	98.26%	1.74%	119	100.00%	0.00%	119	100.00%	0.00%	135	100.00%	0.00%	135
23-Sept	100.00%	0.00%	164	175	307	0.01%	100.00%	0.00%	125	100.00%	0.00%	125	100.00%	0.00%	125	100.00%	0.00%	137	100.00%	0.00%	137
24-Sept	100.00%	0.00%	154	187	218	0.00%	100.00%	0.00%	122	100.00%	0.00%	122	100.00%	0.00%	122	100.00%	0.00%	144	100.00%	0.00%	144
25-Sept	100.00%	0.00%	154	165	457	0.03%	100.00%	0.00%	124	100.00%	0.00%	124	100.00%	0.00%	124	100.00%	0.00%	147	100.00%	0.00%	147
26-Sept	100.00%	0.00%	175	184	203	0.01%	100.00%	0.00%	132	100.00%	0.00%	132	100.00%	0.00%	132	100.00%	0.00%	133	100.00%	0.00%	133
27-Sept	100.00%	0.00%	227	249	306	0.00%	100.00%	0.00%	113	100.00%	0.00%	113	100.00%	0.00%	113	100.00%	0.00%	112	100.00%	0.00%	112
28-Sept	100.00%	0.00%	150	172	156	0.01%	100.00%	0.00%	116	100.00%	0.00%	116	100.00%	0.00%	116	100.00%	0.00%	127	100.00%	0.00%	127
29-Sept	100.00%	0.00%	179	291	223	0.01%	100.00%	0.00%	126	100.00%	0.00%	126	100.00%	0.00%	126	100.00%	0.00%	137	100.00%	0.00%	137
30-Sept	100.00%	0.00%	153	334	325	0.01%	100.00%	0.00%	134	100.00%	0.00%	134	100.00%	0.00%	134	100.00%	0.00%	141	100.00%	0.00%	141