

	Dedicated interface						Internet Banking GB			Internet Business Banking GB		
	Availability Statistics		Performance Statistics				Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics
	Uptime (%)	Downtime (%)	Dedicated Interface				Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface
			AISP response (milliseconds)	PISP response (milliseconds)	CBPII/PISP Yes/No response (milliseconds)	Error response rate (%)			Response (milliseconds)			Response (milliseconds)
Date	Uptime (%)	Downtime (%)					Uptime (%)	Downtime (%)		Uptime (%)	Downtime (%)	
01-Jul	100.00%	0.00%	136	436	N/A	0.00%	100.00%	0.00%	133	100.00%	0.00%	136
02-Jul	100.00%	0.00%	146	133	227	0.00%	100.00%	0.00%	120	100.00%	0.00%	143
03-Jul	100.00%	0.00%	155	136	439	0.01%	100.00%	0.00%	118	100.00%	0.00%	130
04-Jul	100.00%	0.00%	301	140	N/A	0.00%	100.00%	0.00%	122	100.00%	0.00%	110
05-Jul	100.00%	0.00%	145	139	N/A	0.00%	100.00%	0.00%	102	100.00%	0.00%	109
06-Jul	100.00%	0.00%	144	271	133	0.00%	100.00%	0.00%	107	100.00%	0.00%	129
07-Jul	100.00%	0.00%	143	130	132	0.00%	100.00%	0.00%	118	100.00%	0.00%	127
08-Jul	100.00%	0.00%	141	209	N/A	0.00%	100.00%	0.00%	116	100.00%	0.00%	138
09-Jul	100.00%	0.00%	143	436	139	0.00%	100.00%	0.00%	114	100.00%	0.00%	134
10-Jul	100.00%	0.00%	145	154	N/A	0.01%	100.00%	0.00%	122	100.00%	0.00%	139
11-Jul	100.00%	0.00%	143	128	N/A	0.00%	100.00%	0.00%	123	100.00%	0.00%	116
12-Jul	100.00%	0.00%	143	133	N/A	0.00%	100.00%	0.00%	103	100.00%	0.00%	127
13-Jul	100.00%	0.00%	141	141	155	0.01%	100.00%	0.00%	109	100.00%	0.00%	135
14-Jul	100.00%	0.00%	138	172	135	0.02%	100.00%	0.00%	107	100.00%	0.00%	121
15-Jul	100.00%	0.00%	138	140	163	0.00%	100.00%	0.00%	117	100.00%	0.00%	134
16-Jul	100.00%	0.00%	141	137	162	0.00%	100.00%	0.00%	116	100.00%	0.00%	135
17-Jul	100.00%	0.00%	145	187	155	0.00%	100.00%	0.00%	121	100.00%	0.00%	135
18-Jul	100.00%	0.00%	462	276	N/A	0.07%	100.00%	0.00%	125	100.00%	0.00%	116
19-Jul	100.00%	0.00%	147	162	N/A	0.00%	100.00%	0.00%	104	100.00%	0.00%	125
20-Jul	100.00%	0.00%	143	211	307	0.00%	100.00%	0.00%	106	100.00%	0.00%	128
21-Jul	100.00%	0.00%	242	146	138	0.00%	100.00%	0.00%	116	100.00%	0.00%	125
22-Jul	100.00%	0.00%	146	268	N/A	0.00%	100.00%	0.00%	113	100.00%	0.00%	129
23-Jul	100.00%	0.00%	142	133	157	0.00%	100.00%	0.00%	123	100.00%	0.00%	148
24-Jul	100.00%	0.00%	141	167	301	0.00%	100.00%	0.00%	120	100.00%	0.00%	129
25-Jul	100.00%	0.00%	146	132	N/A	0.00%	100.00%	0.00%	123	100.00%	0.00%	106
26-Jul	100.00%	0.00%	146	124	124	0.00%	100.00%	0.00%	104	100.00%	0.00%	126
27-Jul	100.00%	0.00%	149	156	185	0.00%	100.00%	0.00%	108	100.00%	0.00%	122
28-Jul	100.00%	0.00%	147	169	169	0.00%	100.00%	0.00%	114	100.00%	0.00%	128
29-Jul	100.00%	0.00%	168	136	156	0.00%	100.00%	0.00%	120	100.00%	0.00%	132
30-Jul	100.00%	0.00%	145	154	158	0.00%	100.00%	0.00%	117	100.00%	0.00%	137
31-Jul	100.00%	0.00%	143	156	149	0.00%	100.00%	0.00%	121	100.00%	0.00%	146
01-Aug	100.00%	0.00%	147	145	N/A	0.00%	100.00%	0.00%	137	100.00%	0.00%	121
02-Aug	100.00%	0.00%	154	236	N/A	0.00%	100.00%	0.00%	104	100.00%	0.00%	109
03-Aug	100.00%	0.00%	144	132	228	0.00%	100.00%	0.00%	104	100.00%	0.00%	111
04-Aug	100.00%	0.00%	146	150	195	0.00%	100.00%	0.00%	119	100.00%	0.00%	122
05-Aug	100.00%	0.00%	147	171	176	0.00%	100.00%	0.00%	117	100.00%	0.00%	129
06-Aug	100.00%	0.00%	139	301	141	0.00%	100.00%	0.00%	121	100.00%	0.00%	132
07-Aug	100.00%	0.00%	167	157	N/A	0.00%	100.00%	0.00%	120	100.00%	0.00%	134
08-Aug	100.00%	0.00%	141	136	N/A	0.00%	100.00%	0.00%	126	100.00%	0.00%	120
09-Aug	100.00%	0.00%	142	469	317	0.00%	100.00%	0.00%	104	100.00%	0.00%	111
10-Aug	100.00%	0.00%	142	136	N/A	0.00%	100.00%	0.00%	107	100.00%	0.00%	119
11-Aug	100.00%	0.00%	139	216	142	0.00%	100.00%	0.00%	135	100.00%	0.00%	126
12-Aug	100.00%	0.00%	141	168	N/A	0.00%	100.00%	0.00%	160	100.00%	0.00%	127
13-Aug	100.00%	0.00%	150	141	N/A	0.00%	100.00%	0.00%	139	100.00%	0.00%	130

14-Aug	100.00%	0.00%	142	269	N/A	0.00%	100.00%	0.00%	132	100.00%	0.00%	130
15-Aug	100.00%	0.00%	154	115	N/A	0.01%	100.00%	0.00%	125	100.00%	0.00%	120
16-Aug	100.00%	0.00%	142	138	N/A	0.00%	100.00%	0.00%	98	91.67%	8.33%	115
17-Aug	100.00%	0.00%	143	419	167	0.00%	100.00%	0.00%	103	100.00%	0.00%	124
18-Aug	100.00%	0.00%	150	201	145	0.00%	100.00%	0.00%	216	100.00%	0.00%	128
19-Aug	100.00%	0.00%	182	145	N/A	0.00%	100.00%	0.00%	113	100.00%	0.00%	129
20-Aug	100.00%	0.00%	143	159	150	0.00%	100.00%	0.00%	116	100.00%	0.00%	135
21-Aug	100.00%	0.00%	137	130	N/A	0.00%	100.00%	0.00%	119	91.67%	8.33%	140
22-Aug	100.00%	0.00%	148	143	N/A	0.00%	100.00%	0.00%	121	100.00%	0.00%	129
23-Aug	100.00%	0.00%	140	127	322	0.00%	100.00%	0.00%	102	100.00%	0.00%	112
24-Aug	100.00%	0.00%	145	239	N/A	0.00%	100.00%	0.00%	105	100.00%	0.00%	126
25-Aug	100.00%	0.00%	149	283	165	0.00%	100.00%	0.00%	118	100.00%	0.00%	132
26-Aug	100.00%	0.00%	140	119	N/A	0.00%	100.00%	0.00%	111	100.00%	0.00%	134
27-Aug	100.00%	0.00%	150	647	204	0.00%	100.00%	0.00%	114	100.00%	0.00%	142
28-Aug	100.00%	0.00%	149	127	N/A	0.00%	100.00%	0.00%	121	100.00%	0.00%	146
29-Aug	100.00%	0.00%	140	124	N/A	0.00%	100.00%	0.00%	123	100.00%	0.00%	128
30-Aug	100.00%	0.00%	147	130	288	0.00%	100.00%	0.00%	109	100.00%	0.00%	118
31-Aug	100.00%	0.00%	151	188	293	0.00%	100.00%	0.00%	113	100.00%	0.00%	130
01-Sept	100.00%	0.00%	157	138	169	0.01%	100.00%	0.00%	108	100.00%	0.00%	140
02-Sept	100.00%	0.00%	140	280	N/A	0.00%	100.00%	0.00%	114	100.00%	0.00%	137
03-Sept	100.00%	0.00%	153	171	177	0.00%	100.00%	0.00%	116	100.00%	0.00%	139
04-Sept	100.00%	0.00%	148	135	124	0.00%	100.00%	0.00%	161	100.00%	0.00%	142
05-Sept	100.00%	0.00%	151	132	413	0.00%	100.00%	0.00%	206	100.00%	0.00%	126
06-Sept	100.00%	0.00%	143	136	186	0.00%	100.00%	0.00%	116	100.00%	0.00%	115
07-Sept	100.00%	0.00%	154	111	N/A	0.01%	100.00%	0.00%	110	100.00%	0.00%	128
08-Sept	100.00%	0.00%	137	131	N/A	0.00%	100.00%	0.00%	112	100.00%	0.00%	134
09-Sept	100.00%	0.00%	144	144	N/A	0.00%	100.00%	0.00%	111	100.00%	0.00%	137
10-Sept	100.00%	0.00%	147	475	163	0.00%	100.00%	0.00%	113	100.00%	0.00%	140
11-Sept	100.00%	0.00%	142	138	225	0.00%	100.00%	0.00%	114	100.00%	0.00%	143
12-Sept	100.00%	0.00%	137	134	141	0.00%	100.00%	0.00%	122	100.00%	0.00%	125
13-Sept	100.00%	0.00%	194	128	159	0.02%	100.00%	0.00%	103	100.00%	0.00%	119
14-Sept	100.00%	0.00%	144	160	180	0.00%	100.00%	0.00%	103	100.00%	0.00%	130
15-Sept	100.00%	0.00%	148	145	N/A	0.01%	100.00%	0.00%	137	100.00%	0.00%	135
16-Sept	100.00%	0.00%	151	160	182	0.01%	100.00%	0.00%	113	100.00%	0.00%	136
17-Sept	100.00%	0.00%	153	126	164	0.01%	100.00%	0.00%	110	100.00%	0.00%	142
18-Sept	100.00%	0.00%	154	158	N/A	0.00%	100.00%	0.00%	123	100.00%	0.00%	145
19-Sept	100.00%	0.00%	157	324	238	0.03%	100.00%	0.00%	157	100.00%	0.00%	128
20-Sept	100.00%	0.00%	142	125	N/A	0.01%	100.00%	0.00%	105	87.50%	12.50%	116
21-Sept	100.00%	0.00%	134	625	N/A	0.00%	100.00%	0.00%	115	100.00%	0.00%	127
22-Sept	100.00%	0.00%	140	142	359	0.01%	98.26%	1.74%	119	100.00%	0.00%	135
23-Sept	100.00%	0.00%	157	180	N/A	0.02%	100.00%	0.00%	125	100.00%	0.00%	137
24-Sept	100.00%	0.00%	149	134	167	0.01%	100.00%	0.00%	122	100.00%	0.00%	144
25-Sept	100.00%	0.00%	164	142	128	0.02%	100.00%	0.00%	124	100.00%	0.00%	147
26-Sept	100.00%	0.00%	144	134	N/A	0.01%	100.00%	0.00%	132	100.00%	0.00%	133
27-Sept	100.00%	0.00%	141	344	N/A	0.00%	100.00%	0.00%	113	100.00%	0.00%	112
28-Sept	100.00%	0.00%	169	174	141	0.02%	100.00%	0.00%	116	100.00%	0.00%	127
29-Sept	100.00%	0.00%	138	282	168	0.03%	100.00%	0.00%	126	100.00%	0.00%	137
30-Sept	100.00%	0.00%	149	234	245	0.01%	100.00%	0.00%	134	100.00%	0.00%	141