

Date	Dedicated interface						Internet Banking GB			Internet Business Banking GB		
	Availability Statistics		Performance Statistics				Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics
	Uptime (%)	Downtime (%)	Dedicated Interface				Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface
			AISP response (milliseconds)	PISP response (milliseconds)	CBPII/PISP Yes/No response (milliseconds)	Error response rate (%)			Response (milliseconds)			Response (milliseconds)
01-Jan	100.00%	0.00%	180	151	N/A	0.00%	100.00%	0.00%	1532	100.00%	0.00%	125
02-Jan	100.00%	0.00%	183	130	163	0.00%	100.00%	0.00%	139	100.00%	0.00%	120
03-Jan	100.00%	0.00%	172	137	N/A	0.00%	100.00%	0.00%	162	100.00%	0.00%	124
04-Jan	100.00%	0.00%	171	132	N/A	0.01%	100.00%	0.00%	131	100.00%	0.00%	115
05-Jan	100.00%	0.00%	196	135	137	0.00%	100.00%	0.00%	141	100.00%	0.00%	118
06-Jan	100.00%	0.00%	161	133	209	0.01%	100.00%	0.00%	142	100.00%	0.00%	126
07-Jan	100.00%	0.00%	201	160	167	0.00%	100.00%	0.00%	146	100.00%	0.00%	131
08-Jan	100.00%	0.00%	170	328	157	0.01%	100.00%	0.00%	164	100.00%	0.00%	137
09-Jan	100.00%	0.00%	183	137	152	0.01%	100.00%	0.00%	149	100.00%	0.00%	137
10-Jan	100.00%	0.00%	177	167	705	0.01%	100.00%	0.00%	157	100.00%	0.00%	136
11-Jan	100.00%	0.00%	176	153	1295	0.00%	100.00%	0.00%	131	100.00%	0.00%	115
12-Jan	100.00%	0.00%	173	148	224	0.00%	100.00%	0.00%	140	100.00%	0.00%	120
13-Jan	100.00%	0.00%	185	151	N/A	0.01%	100.00%	0.00%	146	100.00%	0.00%	131
14-Jan	100.00%	0.00%	167	304	185	0.01%	100.00%	0.00%	146	100.00%	0.00%	130
15-Jan	100.00%	0.00%	171	174	164	0.00%	100.00%	0.00%	148	100.00%	0.00%	136
16-Jan	100.00%	0.00%	163	144	142	0.01%	100.00%	0.00%	153	100.00%	0.00%	135
17-Jan	100.00%	0.00%	232	151	148	0.00%	100.00%	0.00%	155	58.89%	41.11%	134
18-Jan	100.00%	0.00%	194	168	N/A	0.02%	100.00%	0.00%	131	100.00%	0.00%	110
19-Jan	100.00%	0.00%	200	165	191	0.00%	100.00%	0.00%	136	100.00%	0.00%	116
20-Jan	100.00%	0.00%	224	253	401	0.01%	100.00%	0.00%	146	100.00%	0.00%	130
21-Jan	100.00%	0.00%	188	179	245	0.00%	100.00%	0.00%	146	100.00%	0.00%	127
22-Jan	100.00%	0.00%	183	189	143	0.00%	100.00%	0.00%	159	100.00%	0.00%	135
23-Jan	100.00%	0.00%	191	261	181	0.01%	100.00%	0.00%	157	100.00%	0.00%	142
24-Jan	100.00%	0.00%	198	244	537	0.01%	100.00%	0.00%	148	100.00%	0.00%	151
25-Jan	100.00%	0.00%	188	179	N/A	0.01%	100.00%	0.00%	131	100.00%	0.00%	115
26-Jan	100.00%	0.00%	165	228	157	0.00%	100.00%	0.00%	133	100.00%	0.00%	118
27-Jan	100.00%	0.00%	196	240	N/A	0.01%	100.00%	0.00%	146	100.00%	0.00%	129
28-Jan	100.00%	0.00%	179	201	154	0.00%	100.00%	0.00%	155	100.00%	0.00%	156
29-Jan	100.00%	0.00%	184	244	129	0.00%	100.00%	0.00%	149	100.00%	0.00%	140
30-Jan	100.00%	0.00%	198	163	163	0.00%	100.00%	0.00%	151	100.00%	0.00%	146
31-Jan	100.00%	0.00%	201	184	181	0.00%	100.00%	0.00%	169	100.00%	0.00%	141
01-Feb	100.00%	0.00%	205	194	170	0.01%	100.00%	0.00%	132	100.00%	0.00%	121
02-Feb	100.00%	0.00%	274	180	202	0.00%	100.00%	0.00%	131	100.00%	0.00%	118
03-Feb	100.00%	0.00%	189	204	687	0.00%	100.00%	0.00%	142	100.00%	0.00%	121
04-Feb	100.00%	0.00%	178	188	N/A	0.01%	93.47%	6.53%	430	100.00%	0.00%	136
05-Feb	100.00%	0.00%	190	240	140	0.00%	100.00%	0.00%	154	100.00%	0.00%	137
06-Feb	100.00%	0.00%	179	202	186	0.00%	100.00%	0.00%	162	100.00%	0.00%	143
07-Feb	100.00%	0.00%	170	166	181	0.00%	100.00%	0.00%	161	100.00%	0.00%	136
08-Feb	100.00%	0.00%	237	171	208	0.00%	100.00%	0.00%	134	100.00%	0.00%	121
09-Feb	100.00%	0.00%	251	359	504	0.01%	100.00%	0.00%	139	100.00%	0.00%	120
10-Feb	100.00%	0.00%	171	213	194	0.01%	100.00%	0.00%	147	100.00%	0.00%	136
11-Feb	100.00%	0.00%	162	190	156	0.01%	100.00%	0.00%	153	100.00%	0.00%	133
12-Feb	100.00%	0.00%	179	256	184	0.01%	99.58%	0.42%	160	99.58%	0.42%	139
13-Feb	100.00%	0.00%	195	217	N/A	0.01%	100.00%	0.00%	163	100.00%	0.00%	142

14-Feb	100.00%	0.00%	167	170	N/A	0.00%	100.00%	0.00%	158	100.00%	0.00%	129
15-Feb	100.00%	0.00%	182	183	N/A	0.02%	100.00%	0.00%	138	100.00%	0.00%	114
16-Feb	100.00%	0.00%	168	182	248	0.01%	100.00%	0.00%	149	100.00%	0.00%	117
17-Feb	100.00%	0.00%	171	174	N/A	0.00%	100.00%	0.00%	152	100.00%	0.00%	129
18-Feb	100.00%	0.00%	160	710	309	0.00%	100.00%	0.00%	148	100.00%	0.00%	129
19-Feb	100.00%	0.00%	173	195	206	0.00%	100.00%	0.00%	151	100.00%	0.00%	130
20-Feb	100.00%	0.00%	163	164	425	0.01%	100.00%	0.00%	148	100.00%	0.00%	133
21-Feb	100.00%	0.00%	170	381	N/A	0.02%	100.00%	0.00%	150	100.00%	0.00%	128
22-Feb	100.00%	0.00%	174	167	N/A	0.20%	100.00%	0.00%	142	78.82%	21.18%	112
23-Feb	100.00%	0.00%	188	163	145	0.01%	100.00%	0.00%	150	100.00%	0.00%	116
24-Feb	100.00%	0.00%	165	504	357	0.01%	100.00%	0.00%	155	100.00%	0.00%	128
25-Feb	100.00%	0.00%	166	176	223	0.00%	100.00%	0.00%	164	100.00%	0.00%	133
26-Feb	100.00%	0.00%	152	407	165	0.00%	100.00%	0.00%	161	100.00%	0.00%	135
27-Feb	100.00%	0.00%	161	550	159	0.00%	100.00%	0.00%	170	100.00%	0.00%	144
28-Feb	100.00%	0.00%	158	177	327	0.01%	100.00%	0.00%	171	100.00%	0.00%	136
01-Mar	100.00%	0.00%	158	151	N/A	0.00%	100.00%	0.00%	135	100.00%	0.00%	109
02-Mar	100.00%	0.00%	158	203	364	0.00%	100.00%	0.00%	136	100.00%	0.00%	125
03-Mar	100.00%	0.00%	154	157	144	0.01%	100.00%	0.00%	147	100.00%	0.00%	127
04-Mar	100.00%	0.00%	154	168	421	0.00%	100.00%	0.00%	145	100.00%	0.00%	134
05-Mar	100.00%	0.00%	153	331	273	0.01%	100.00%	0.00%	146	100.00%	0.00%	136
06-Mar	100.00%	0.00%	291	170	184	0.00%	100.00%	0.00%	155	100.00%	0.00%	134
07-Mar	100.00%	0.00%	158	151	N/A	0.00%	100.00%	0.00%	153	100.00%	0.00%	108
08-Mar	100.00%	0.00%	164	153	260	0.23%	100.00%	0.00%	133	78.82%	21.18%	100
09-Mar	100.00%	0.00%	155	335	306	0.00%	100.00%	0.00%	149	100.00%	0.00%	125
10-Mar	100.00%	0.00%	187	353	340	0.01%	100.00%	0.00%	148	100.00%	0.00%	124
11-Mar	100.00%	0.00%	268	203	177	0.01%	100.00%	0.00%	150	100.00%	0.00%	129
12-Mar	100.00%	0.00%	176	145	373	0.00%	100.00%	0.00%	150	100.00%	0.00%	143
13-Mar	100.00%	0.00%	182	157	226	0.01%	99.10%	0.90%	284	99.10%	0.90%	165
14-Mar	100.00%	0.00%	184	190	N/A	0.05%	100.00%	0.00%	150	100.00%	0.00%	107
15-Mar	100.00%	0.00%	228	218	N/A	0.01%	100.00%	0.00%	142	100.00%	0.00%	100
16-Mar	100.00%	0.00%	209	160	321	0.01%	100.00%	0.00%	138	100.00%	0.00%	120
17-Mar	100.00%	0.00%	158	171	N/A	0.00%	100.00%	0.00%	152	100.00%	0.00%	109
18-Mar	100.00%	0.00%	151	190	153	0.00%	100.00%	0.00%	139	100.00%	0.00%	135
19-Mar	100.00%	0.00%	168	142	576	0.01%	100.00%	0.00%	150	75.00%	25.00%	159
20-Mar	100.00%	0.00%	169	136	203	0.02%	100.00%	0.00%	150	100.00%	0.00%	35
21-Mar	100.00%	0.00%	172	127	N/A	0.00%	100.00%	0.00%	139	100.00%	0.00%	110
22-Mar	100.00%	0.00%	152	242	N/A	3.93%	100.00%	0.00%	173	100.00%	0.00%	101
23-Mar	100.00%	0.00%	173	168	237	0.01%	100.00%	0.00%	175	100.00%	0.00%	127
24-Mar	100.00%	0.00%	181	375	182	0.00%	100.00%	0.00%	142	100.00%	0.00%	134
25-Mar	100.00%	0.00%	173	618	490	0.00%	100.00%	0.00%	133	100.00%	0.00%	147
26-Mar	100.00%	0.00%	183	279	N/A	0.01%	100.00%	0.00%	134	100.00%	0.00%	147
27-Mar	100.00%	0.00%	204	205	N/A	0.17%	100.00%	0.00%	135	100.00%	0.00%	143
28-Mar	100.00%	0.00%	210	246	N/A	0.01%	100.00%	0.00%	135	100.00%	0.00%	113
29-Mar	100.00%	0.00%	194	251	N/A	0.07%	100.00%	0.00%	128	91.67%	8.33%	108
30-Mar	100.00%	0.00%	209	1062	158	0.11%	100.00%	0.00%	131	100.00%	0.00%	135
31-Mar	100.00%	0.00%	223	228	185	0.04%	100.00%	0.00%	142	100.00%	0.00%	137