

	Dedicated interface						Internet Banking GB			Internet Business Banking GB		
Date	Availability Statistics		Performance Statistics				Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics
	Uptime (%)	Downtime (%)	Dedicated Interface				Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface
			AISP response (milliseconds)	PISP response (milliseconds)	CBPII/PISP Yes/No response (milliseconds)	Error response rate (%)			Response (milliseconds)			Response (milliseconds)
01-Jan	100.00%	0.00%	329	216	N/A	0.00%	100.00%	0.00%	237	100.00%	0.00%	89
02-Jan	100.00%	0.00%	342	175	428	0.00%	100.00%	0.00%	169	100.00%	0.00%	104
03-Jan	100.00%	0.00%	294	163	318	0.01%	100.00%	0.00%	183	100.00%	0.00%	99
04-Jan	100.00%	0.00%	187	178	318	0.00%	100.00%	0.00%	202	100.00%	0.00%	97
05-Jan	100.00%	0.00%	234	151	N/A	0.40%	100.00%	0.00%	169	81.25%	18.75%	95
06-Jan	100.00%	0.00%	243	158	232	0.00%	100.00%	0.00%	172	100.00%	0.00%	101
07-Jan	100.00%	0.00%	336	165	211	0.01%	100.00%	0.00%	179	100.00%	0.00%	95
08-Jan	100.00%	0.00%	227	359	891	0.01%	100.00%	0.00%	176	100.00%	0.00%	104
09-Jan	100.00%	0.00%	306	178	558	0.01%	100.00%	0.00%	175	100.00%	0.00%	109
10-Jan	100.00%	0.00%	242	183	383	0.01%	100.00%	0.00%	175	100.00%	0.00%	107
11-Jan	100.00%	0.00%	289	158	221	0.01%	100.00%	0.00%	189	100.00%	0.00%	91
12-Jan	100.00%	0.00%	314	170	N/A	0.01%	100.00%	0.00%	162	100.00%	0.00%	93
13-Jan	100.00%	0.00%	276	164	252	0.01%	100.00%	0.00%	166	100.00%	0.00%	99
14-Jan	100.00%	0.00%	260	159	633	0.01%	100.00%	0.00%	172	100.00%	0.00%	100
15-Jan	100.00%	0.00%	208	171	438	0.00%	100.00%	0.00%	179	100.00%	0.00%	104
16-Jan	100.00%	0.00%	217	283	613	0.01%	100.00%	0.00%	174	100.00%	0.00%	108
17-Jan	100.00%	0.00%	260	164	267	0.00%	100.00%	0.00%	177	100.00%	0.00%	106
18-Jan	100.00%	0.00%	206	161	1098	0.00%	100.00%	0.00%	180	100.00%	0.00%	94
19-Jan	100.00%	0.00%	162	126	577	0.47%	100.00%	0.00%	184	79.17%	20.83%	97
20-Jan	100.00%	0.00%	167	318	266	0.03%	100.00%	0.00%	176	100.00%	0.00%	99
21-Jan	100.00%	0.00%	163	155	416	0.01%	100.00%	0.00%	177	100.00%	0.00%	99
22-Jan	100.00%	0.00%	165	144	646	0.01%	100.00%	0.00%	186	100.00%	0.00%	101
23-Jan	100.00%	0.00%	156	194	256	0.01%	100.00%	0.00%	184	100.00%	0.00%	104
24-Jan	100.00%	0.00%	167	176	430	0.00%	100.00%	0.00%	177	100.00%	0.00%	99
25-Jan	100.00%	0.00%	165	158	214	0.01%	100.00%	0.00%	181	100.00%	0.00%	105
26-Jan	100.00%	0.00%	173	144	1558	0.01%	100.00%	0.00%	450	100.00%	0.00%	93
27-Jan	100.00%	0.00%	162	151	177	0.00%	100.00%	0.00%	165	100.00%	0.00%	95
28-Jan	100.00%	0.00%	166	135	237	0.01%	100.00%	0.00%	174	100.00%	0.00%	95
29-Jan	100.00%	0.00%	164	131	190	0.00%	100.00%	0.00%	176	100.00%	0.00%	99
30-Jan	100.00%	0.00%	155	145	390	0.01%	100.00%	0.00%	178	100.00%	0.00%	107
31-Jan	100.00%	0.00%	163	140	199	0.02%	100.00%	0.00%	178	100.00%	0.00%	101
01-Feb	100.00%	0.00%	187	146	N/A	0.00%	100.00%	0.00%	193	100.00%	0.00%	125
02-Feb	100.00%	0.00%	167	175	1526	0.00%	100.00%	0.00%	161	100.00%	0.00%	109
03-Feb	100.00%	0.00%	167	142	397	0.01%	100.00%	0.00%	163	100.00%	0.00%	100
04-Feb	100.00%	0.00%	163	171	484	0.01%	100.00%	0.00%	176	100.00%	0.00%	83
05-Feb	100.00%	0.00%	166	205	150	0.00%	100.00%	0.00%	177	100.00%	0.00%	152
06-Feb	100.00%	0.00%	157	173	330	0.00%	98.33%	1.67%	178	100.00%	0.00%	103
07-Feb	100.00%	0.00%	173	171	366	0.01%	100.00%	0.00%	175	100.00%	0.00%	105
08-Feb	100.00%	0.00%	163	160	675	0.00%	100.00%	0.00%	186	100.00%	0.00%	104
09-Feb	100.00%	0.00%	174	201	328	0.00%	100.00%	0.00%	169	100.00%	0.00%	96
10-Feb	100.00%	0.00%	165	185	281	0.00%	100.00%	0.00%	175	100.00%	0.00%	132
11-Feb	100.00%	0.00%	165	149	455	0.01%	100.00%	0.00%	193	100.00%	0.00%	107
12-Feb	100.00%	0.00%	159	162	1124	0.01%	100.00%	0.00%	183	85.42%	14.58%	90
13-Feb	100.00%	0.00%	157	223	964	0.00%	100.00%	0.00%	175	100.00%	0.00%	122
14-Feb	100.00%	0.00%	161	153	573	0.00%	100.00%	0.00%	186	100.00%	0.00%	127
15-Feb	100.00%	0.00%	166	196	2104	0.02%	100.00%	0.00%	217	100.00%	0.00%	112
16-Feb	100.00%	0.00%	167	175	N/A	0.03%	100.00%	0.00%	157	92.71%	7.29%	109

17-Feb	100.00%	0.00%	174	170	428	0.01%	100.00%	0.00%	162	100.00%	0.00%	175
18-Feb	100.00%	0.00%	154	158	173	0.01%	100.00%	0.00%	183	81.25%	18.75%	104
19-Feb	100.00%	0.00%	162	202	576	0.01%	100.00%	0.00%	179	100.00%	0.00%	122
20-Feb	100.00%	0.00%	156	167	350	0.00%	100.00%	0.00%	176	83.33%	16.67%	115
21-Feb	100.00%	0.00%	153	164	457	0.00%	100.00%	0.00%	177	100.00%	0.00%	121
22-Feb	100.00%	0.00%	159	150	799	0.00%	100.00%	0.00%	188	100.00%	0.00%	112
23-Feb	100.00%	0.00%	164	190	216	0.01%	100.00%	0.00%	272	100.00%	0.00%	131
24-Feb	100.00%	0.00%	153	170	229	0.01%	100.00%	0.00%	169	100.00%	0.00%	115
25-Feb	100.00%	0.00%	157	143	260	0.01%	100.00%	0.00%	178	100.00%	0.00%	96
26-Feb	100.00%	0.00%	154	321	266	0.01%	100.00%	0.00%	183	100.00%	0.00%	118
27-Feb	100.00%	0.00%	191	251	2843	0.01%	100.00%	0.00%	184	100.00%	0.00%	120
28-Feb	100.00%	0.00%	154	176	243	0.00%	100.00%	0.00%	175	100.00%	0.00%	139
01-Mar	100.00%	0.00%	158	152	334	0.01%	100.00%	0.00%	194	100.00%	0.00%	109
02-Mar	100.00%	0.00%	154	145	N/A	0.00%	100.00%	0.00%	163	100.00%	0.00%	108
03-Mar	100.00%	0.00%	157	143	177	0.00%	100.00%	0.00%	164	100.00%	0.00%	112
04-Mar	100.00%	0.00%	154	476	229	0.01%	100.00%	0.00%	175	100.00%	0.00%	118
05-Mar	100.00%	0.00%	215	159	920	0.00%	100.00%	0.00%	172	100.00%	0.00%	114
06-Mar	100.00%	0.00%	214	150	547	0.00%	100.00%	0.00%	175	100.00%	0.00%	118
07-Mar	100.00%	0.00%	180	365	193	0.01%	100.00%	0.00%	179	94.79%	5.21%	114
08-Mar	100.00%	0.00%	162	176	211	0.01%	100.00%	0.00%	211	100.00%	0.00%	102
09-Mar	100.00%	0.00%	157	211	N/A	0.00%	100.00%	0.00%	163	100.00%	0.00%	107
10-Mar	100.00%	0.00%	159	238	248	0.00%	100.00%	0.00%	171	100.00%	0.00%	109
11-Mar	100.00%	0.00%	161	146	179	0.00%	100.00%	0.00%	170	100.00%	0.00%	111
12-Mar	100.00%	0.00%	163	174	164	0.00%	100.00%	0.00%	171	86.46%	13.54%	113
13-Mar	100.00%	0.00%	255	315	269	0.02%	100.00%	0.00%	173	100.00%	0.00%	114
14-Mar	100.00%	0.00%	166	153	473	0.00%	100.00%	0.00%	177	100.00%	0.00%	112
15-Mar	100.00%	0.00%	168	147	N/A	0.01%	100.00%	0.00%	199	100.00%	0.00%	113
16-Mar	100.00%	0.00%	165	156	N/A	0.00%	100.00%	0.00%	165	100.00%	0.00%	107
17-Mar	100.00%	0.00%	164	174	332	0.01%	100.00%	0.00%	164	100.00%	0.00%	99
18-Mar	100.00%	0.00%	159	152	247	0.01%	100.00%	0.00%	170	100.00%	0.00%	105
19-Mar	100.00%	0.00%	160	145	217	0.00%	100.00%	0.00%	179	79.17%	20.83%	108
20-Mar	100.00%	0.00%	160	132	524	0.00%	100.00%	0.00%	171	100.00%	0.00%	118
21-Mar	100.00%	0.00%	155	129	365	0.00%	100.00%	0.00%	170	100.00%	0.00%	118
22-Mar	100.00%	0.00%	160	139	N/A	0.01%	100.00%	0.00%	180	100.00%	0.00%	108
23-Mar	100.00%	0.00%	184	119	209	0.01%	100.00%	0.00%	176	100.00%	0.00%	101
24-Mar	100.00%	0.00%	150	118	436	0.01%	100.00%	0.00%	194	100.00%	0.00%	115
25-Mar	100.00%	0.00%	150	167	385	0.01%	100.00%	0.00%	178	100.00%	0.00%	115
26-Mar	100.00%	0.00%	136	144	561	0.01%	100.00%	0.00%	170	100.00%	0.00%	121
27-Mar	100.00%	0.00%	134	152	1482	0.00%	100.00%	0.00%	168	100.00%	0.00%	120
28-Mar	100.00%	0.00%	148	330	677	0.00%	100.00%	0.00%	171	79.17%	20.83%	124
29-Mar	100.00%	0.00%	143	159	235	0.01%	100.00%	0.00%	177	100.00%	0.00%	128
30-Mar	100.00%	0.00%	161	153	208	0.01%	100.00%	0.00%	157	100.00%	0.00%	250
31-Mar	100.00%	0.00%	160	437	256	0.01%	100.00%	0.00%	164	100.00%	0.00%	129