

	Dedicated interface						Internet Banking GB			Internet Business Banking GB		
Date	Availability Statistics		Performance Statistics				Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics
	Uptime (%)	Downtime (%)	Dedicated Interface				Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface
			AISP response (milliseconds)	PISP response (milliseconds)	CBPII/PISP Yes/No response (milliseconds)	Error response rate (%)			Response (milliseconds)			Response (milliseconds)
01-Apr	100.00%	0.00%	290	202	194	0.00%	100.00%	0.00%	163	87.50%	12.50%	134
02-Apr	100.00%	0.00%	191	260	176	0.00%	100.00%	0.00%	145	83.33%	16.67%	137
03-Apr	100.00%	0.00%	182	155	N/A	0.01%	100.00%	0.00%	141	100.00%	0.00%	142
04-Apr	100.00%	0.00%	190	183	N/A	0.00%	100.00%	0.00%	125	100.00%	0.00%	122
05-Apr	100.00%	0.00%	188	153	N/A	0.01%	100.00%	0.00%	124	100.00%	0.00%	113
06-Apr	100.00%	0.00%	180	175	342	0.00%	100.00%	0.00%	126	100.00%	0.00%	113
07-Apr	100.00%	0.00%	181	207	169	0.01%	100.00%	0.00%	132	100.00%	0.00%	114
08-Apr	100.00%	0.00%	189	572	N/A	0.01%	100.00%	0.00%	143	100.00%	0.00%	134
09-Apr	100.00%	0.00%	182	338	120	0.00%	100.00%	0.00%	142	100.00%	0.00%	132
10-Apr	100.00%	0.00%	173	180	157	0.00%	100.00%	0.00%	139	100.00%	0.00%	137
11-Apr	100.00%	0.00%	169	160	N/A	0.00%	100.00%	0.00%	146	100.00%	0.00%	133
12-Apr	100.00%	0.00%	177	139	N/A	0.01%	100.00%	0.00%	134	100.00%	0.00%	113
13-Apr	100.00%	0.00%	176	1188	N/A	0.00%	100.00%	0.00%	130	100.00%	0.00%	129
14-Apr	100.00%	0.00%	167	168	364	0.00%	100.00%	0.00%	141	100.00%	0.00%	125
15-Apr	100.00%	0.00%	184	504	145	0.00%	100.00%	0.00%	141	100.00%	0.00%	130
16-Apr	100.00%	0.00%	192	418	N/A	0.01%	100.00%	0.00%	138	100.00%	0.00%	136
17-Apr	100.00%	0.00%	239	376	193	0.01%	100.00%	0.00%	140	100.00%	0.00%	134
18-Apr	100.00%	0.00%	216	209	N/A	0.01%	100.00%	0.00%	145	100.00%	0.00%	131
19-Apr	100.00%	0.00%	203	205	N/A	0.00%	100.00%	0.00%	132	100.00%	0.00%	111
20-Apr	100.00%	0.00%	204	160	192	0.00%	100.00%	0.00%	129	100.00%	0.00%	139
21-Apr	100.00%	0.00%	295	370	171	0.00%	100.00%	0.00%	137	100.00%	0.00%	129
22-Apr	100.00%	0.00%	337	214	227	0.00%	100.00%	0.00%	141	100.00%	0.00%	127
23-Apr	100.00%	0.00%	199	384	400	0.00%	100.00%	0.00%	142	100.00%	0.00%	135
24-Apr	100.00%	0.00%	216	249	N/A	0.01%	100.00%	0.00%	145	95.90%	4.10%	138
25-Apr	100.00%	0.00%	253	203	N/A	0.02%	100.00%	0.00%	143	100.00%	0.00%	131
26-Apr	100.00%	0.00%	217	220	332	0.00%	100.00%	0.00%	127	100.00%	0.00%	121
27-Apr	100.00%	0.00%	199	896	193	0.00%	100.00%	0.00%	132	100.00%	0.00%	121
28-Apr	100.00%	0.00%	278	723	N/A	0.01%	100.00%	0.00%	141	100.00%	0.00%	131
29-Apr	100.00%	0.00%	231	536	N/A	0.00%	100.00%	0.00%	143	100.00%	0.00%	135
30-Apr	100.00%	0.00%	167	352	187	0.00%	100.00%	0.00%	145	100.00%	0.00%	137
01-May	100.00%	0.00%	171	201	N/A	0.00%	100.00%	0.00%	172	100.00%	0.00%	146
02-May	100.00%	0.00%	196	153	N/A	0.00%	100.00%	0.00%	139	100.00%	0.00%	132
03-May	100.00%	0.00%	346	154	N/A	0.00%	100.00%	0.00%	124	100.00%	0.00%	113
04-May	100.00%	0.00%	183	251	N/A	0.02%	100.00%	0.00%	127	100.00%	0.00%	115
05-May	100.00%	0.00%	150	175	150	0.00%	100.00%	0.00%	134	100.00%	0.00%	120
06-May	100.00%	0.00%	183	181	140	0.00%	100.00%	0.00%	141	100.00%	0.00%	134
07-May	100.00%	0.00%	158	149	1402	0.00%	100.00%	0.00%	147	100.00%	0.00%	134
08-May	100.00%	0.00%	172	294	191	0.00%	100.00%	0.00%	147	100.00%	0.00%	135
09-May	100.00%	0.00%	166	175	N/A	0.00%	100.00%	0.00%	155	100.00%	0.00%	132
10-May	100.00%	0.00%	192	165	N/A	0.00%	100.00%	0.00%	126	100.00%	0.00%	116
11-May	100.00%	0.00%	168	234	167	0.00%	100.00%	0.00%	133	100.00%	0.00%	132
12-May	100.00%	0.00%	163	157	N/A	0.00%	100.00%	0.00%	138	100.00%	0.00%	126
13-May	100.00%	0.00%	165	149	323	0.00%	100.00%	0.00%	138	100.00%	0.00%	131
14-May	100.00%	0.00%	165	188	146	0.01%	100.00%	0.00%	139	100.00%	0.00%	131
15-May	100.00%	0.00%	190	187	189	0.01%	100.00%	0.00%	139	100.00%	0.00%	134

16-May	100.00%	0.00%	344	213	N/A	0.05%	87.92%	12.08%	149	100.00%	0.00%	131
17-May	100.00%	0.00%	200	265	N/A	0.00%	100.00%	0.00%	122	100.00%	0.00%	133
18-May	100.00%	0.00%	190	654	N/A	0.00%	100.00%	0.00%	129	100.00%	0.00%	115
19-May	100.00%	0.00%	178	238	162	0.00%	100.00%	0.00%	155	100.00%	0.00%	126
20-May	100.00%	0.00%	189	389	213	0.01%	100.00%	0.00%	180	100.00%	0.00%	128
21-May	100.00%	0.00%	185	243	136	0.01%	100.00%	0.00%	177	100.00%	0.00%	133
22-May	100.00%	0.00%	184	179	N/A	0.01%	100.00%	0.00%	179	100.00%	0.00%	136
23-May	100.00%	0.00%	194	246	N/A	0.00%	100.00%	0.00%	141	100.00%	0.00%	132
24-May	100.00%	0.00%	189	183	N/A	0.01%	100.00%	0.00%	133	100.00%	0.00%	116
25-May	100.00%	0.00%	174	201	N/A	0.01%	100.00%	0.00%	132	100.00%	0.00%	116
26-May	100.00%	0.00%	315	683	N/A	0.02%	100.00%	0.00%	127	100.00%	0.00%	128
27-May	100.00%	0.00%	174	209	149	0.01%	100.00%	0.00%	136	100.00%	0.00%	132
28-May	100.00%	0.00%	193	194	162	0.02%	100.00%	0.00%	137	100.00%	0.00%	136
29-May	100.00%	0.00%	178	245	369	0.01%	100.00%	0.00%	138	100.00%	0.00%	143
30-May	100.00%	0.00%	177	230	N/A	0.00%	100.00%	0.00%	152	100.00%	0.00%	141
31-May	100.00%	0.00%	160	250	N/A	0.00%	100.00%	0.00%	122	100.00%	0.00%	119
01-Jun	100.00%	0.00%	183	256	N/A	0.02%	100.00%	0.00%	114	100.00%	0.00%	114
02-Jun	100.00%	0.00%	145	505	551	0.00%	100.00%	0.00%	128	100.00%	0.00%	121
03-Jun	100.00%	0.00%	136	262	N/A	0.01%	100.00%	0.00%	131	100.00%	0.00%	133
04-Jun	100.00%	0.00%	163	147	195	0.00%	100.00%	0.00%	132	100.00%	0.00%	134
05-Jun	100.00%	0.00%	156	138	N/A	0.00%	100.00%	0.00%	136	100.00%	0.00%	138
06-Jun	100.00%	0.00%	144	149	N/A	0.01%	100.00%	0.00%	174	100.00%	0.00%	135
07-Jun	100.00%	0.00%	147	140	366	0.21%	100.00%	0.00%	109	75.00%	25.00%	120
08-Jun	100.00%	0.00%	142	139	N/A	0.01%	100.00%	0.00%	107	100.00%	0.00%	120
09-Jun	100.00%	0.00%	129	147	191	0.01%	100.00%	0.00%	115	100.00%	0.00%	128
10-Jun	100.00%	0.00%	138	186	155	0.01%	100.00%	0.00%	114	100.00%	0.00%	129
11-Jun	100.00%	0.00%	147	119	167	0.01%	100.00%	0.00%	115	100.00%	0.00%	131
12-Jun	100.00%	0.00%	135	161	185	0.01%	100.00%	0.00%	114	100.00%	0.00%	136
13-Jun	100.00%	0.00%	144	132	N/A	0.00%	100.00%	0.00%	119	100.00%	0.00%	141
14-Jun	100.00%	0.00%	145	127	N/A	0.00%	100.00%	0.00%	103	100.00%	0.00%	114
15-Jun	100.00%	0.00%	137	149	N/A	0.01%	100.00%	0.00%	104	100.00%	0.00%	117
16-Jun	100.00%	0.00%	134	140	N/A	0.00%	100.00%	0.00%	115	100.00%	0.00%	124
17-Jun	100.00%	0.00%	137	157	194	0.00%	100.00%	0.00%	114	100.00%	0.00%	123
18-Jun	100.00%	0.00%	153	158	147	0.00%	100.00%	0.00%	116	100.00%	0.00%	127
19-Jun	100.00%	0.00%	157	132	N/A	0.01%	100.00%	0.00%	118	100.00%	0.00%	131
20-Jun	100.00%	0.00%	178	138	N/A	0.01%	100.00%	0.00%	126	100.00%	0.00%	128
21-Jun	100.00%	0.00%	154	274	N/A	0.00%	100.00%	0.00%	105	100.00%	0.00%	111
22-Jun	100.00%	0.00%	151	167	133	0.01%	100.00%	0.00%	107	100.00%	0.00%	115
23-Jun	100.00%	0.00%	148	450	127	0.01%	100.00%	0.00%	113	100.00%	0.00%	125
24-Jun	100.00%	0.00%	154	171	N/A	0.00%	100.00%	0.00%	117	100.00%	0.00%	129
25-Jun	100.00%	0.00%	143	267	184	0.02%	100.00%	0.00%	120	100.00%	0.00%	130
26-Jun	100.00%	0.00%	155	157	183	0.00%	100.00%	0.00%	118	100.00%	0.00%	136
27-Jun	100.00%	0.00%	151	183	N/A	0.00%	100.00%	0.00%	125	100.00%	0.00%	129
28-Jun	100.00%	0.00%	162	136	N/A	0.01%	100.00%	0.00%	104	100.00%	0.00%	113
29-Jun	100.00%	0.00%	151	148	N/A	0.01%	100.00%	0.00%	106	100.00%	0.00%	117
30-Jun	100.00%	0.00%	159	138	192	0.07%	100.00%	0.00%	115	100.00%	0.00%	129