

Date	Dedicated interface						Internet Banking GB			Internet Business Banking GB		
	Availability Statistics		Performance Statistics				Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics
	Uptime (%)	Downtime	Dedicated Interface				Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface
			AISP response (millisecs)	PISP response (millisecs)	CBPII/PISP Yes/No response (millisecs)	Error response rate (%)			Response (millisecs)			Response (millisecs)
01-Jan	100.00%	0.00%	145	133	276	0.23%	100.00%	0.00%	191	100.00%	0.00%	93
02-Jan	100.00%	0.00%	137	155	160	0.19%	100.00%	0.00%	200	100.00%	0.00%	124
03-Jan	100.00%	0.00%	153	152	166	0.22%	100.00%	0.00%	222	100.00%	0.00%	116
04-Jan	100.00%	0.00%	156	132	162	0.15%	100.00%	0.00%	222	100.00%	0.00%	124
05-Jan	100.00%	0.00%	162	135	193	0.16%	100.00%	0.00%	212	100.00%	0.00%	120
06-Jan	100.00%	0.00%	144	128	161	0.21%	100.00%	0.00%	220	100.00%	0.00%	97
07-Jan	100.00%	0.00%	143	126	N/A	0.16%	100.00%	0.00%	196	100.00%	0.00%	107
08-Jan	100.00%	0.00%	502	129	175	0.14%	100.00%	0.00%	209	91.94%	8.06%	141
09-Jan	100.00%	0.00%	155	123	159	0.11%	100.00%	0.00%	211	100.00%	0.00%	119
10-Jan	100.00%	0.00%	153	138	149	0.19%	100.00%	0.00%	208	100.00%	0.00%	118
11-Jan	100.00%	0.00%	188	143	195	0.16%	100.00%	0.00%	210	100.00%	0.00%	107
12-Jan	100.00%	0.00%	170	141	147	0.23%	100.00%	0.00%	208	100.00%	0.00%	114
13-Jan	100.00%	0.00%	177	132	168	0.22%	100.00%	0.00%	229	100.00%	0.00%	100
14-Jan	100.00%	0.00%	190	152	435	0.19%	100.00%	0.00%	168	100.00%	0.00%	109
15-Jan	100.00%	0.00%	187	156	191	0.13%	100.00%	0.00%	177	100.00%	0.00%	114
16-Jan	100.00%	0.00%	172	149	189	0.04%	100.00%	0.00%	207	100.00%	0.00%	130
17-Jan	100.00%	0.00%	171	138	184	0.04%	100.00%	0.00%	206	100.00%	0.00%	111
18-Jan	100.00%	0.00%	180	149	185	0.06%	100.00%	0.00%	213	100.00%	0.00%	123
19-Jan	100.00%	0.00%	159	151	158	0.07%	100.00%	0.00%	212	100.00%	0.00%	113
20-Jan	100.00%	0.00%	238	140	N/A	0.13%	100.00%	0.00%	220	100.00%	0.00%	111
21-Jan	100.00%	0.00%	158	121	190	0.07%	100.00%	0.00%	192	100.00%	0.00%	116
22-Jan	100.00%	0.00%	155	148	140	0.07%	100.00%	0.00%	200	100.00%	0.00%	135

23-Jan	100.00%	0.00%	162	152	146	0.20%	100.00%	0.00%	209	100.00%	0.00%	110
24-Jan	100.00%	0.00%	158	144	215	0.09%	100.00%	0.00%	210	100.00%	0.00%	131
25-Jan	100.00%	0.00%	164	145	128	0.08%	100.00%	0.00%	213	100.00%	0.00%	107
26-Jan	100.00%	0.00%	282	183	129	0.09%	100.00%	0.00%	215	100.00%	0.00%	148
27-Jan	100.00%	0.00%	163	170	266	0.12%	100.00%	0.00%	222	100.00%	0.00%	91
28-Jan	100.00%	0.00%	169	143	156	0.11%	100.00%	0.00%	191	100.00%	0.00%	97
29-Jan	100.00%	0.00%	162	143	142	0.11%	100.00%	0.00%	196	100.00%	0.00%	109
30-Jan	100.00%	0.00%	166	139	134	0.13%	100.00%	0.00%	208	100.00%	0.00%	113
31-Jan	100.00%	0.00%	158	162	167	0.07%	100.00%	0.00%	208	100.00%	0.00%	162
01-Feb	100.00%	0.00%	156	225	147	0.38%	100.00%	0.00%	226	100.00%	0.00%	137
02-Feb	100.00%	0.00%	154	136	148	0.09%	100.00%	0.00%	222	100.00%	0.00%	124
03-Feb	100.00%	0.00%	171	164	207	0.12%	100.00%	0.00%	217	100.00%	0.00%	108
04-Feb	100.00%	0.00%	194	133	254	0.06%	100.00%	0.00%	193	100.00%	0.00%	116
05-Feb	100.00%	0.00%	154	128	128	0.07%	100.00%	0.00%	195	100.00%	0.00%	119
06-Feb	100.00%	0.00%	157	163	124	0.09%	100.00%	0.00%	213	100.00%	0.00%	121
07-Feb	100.00%	0.00%	155	139	156	0.09%	100.00%	0.00%	215	100.00%	0.00%	122
08-Feb	100.00%	0.00%	360	128	152	0.07%	100.00%	0.00%	215	100.00%	0.00%	121
09-Feb	100.00%	0.00%	176	134	162	0.09%	100.00%	0.00%	280	100.00%	0.00%	119
10-Feb	100.00%	0.00%	158	141	N/A	0.08%	100.00%	0.00%	222	100.00%	0.00%	105
11-Feb	100.00%	0.00%	157	129	232	0.08%	100.00%	0.00%	222	100.00%	0.00%	114
12-Feb	100.00%	0.00%	185	143	180	0.14%	100.00%	0.00%	207	100.00%	0.00%	124
13-Feb	100.00%	0.00%	177	138	195	0.06%	100.00%	0.00%	223	100.00%	0.00%	119
14-Feb	100.00%	0.00%	172	141	154	0.04%	100.00%	0.00%	208	100.00%	0.00%	113
15-Feb	100.00%	0.00%	171	202	166	0.07%	100.00%	0.00%	213	100.00%	0.00%	116
16-Feb	100.00%	0.00%	147	134	163	0.12%	100.00%	0.00%	212	98.96%	1.04%	121
17-Feb	100.00%	0.00%	157	174	904	0.16%	100.00%	0.00%	215	100.00%	0.00%	120
18-Feb	100.00%	0.00%	158	143	N/A	0.09%	100.00%	0.00%	219	66.67%	33.33%	131
19-Feb	100.00%	0.00%	147	132	196	0.08%	100.00%	0.00%	205	100.00%	0.00%	147
20-Feb	100.00%	0.00%	320	138	230	0.07%	100.00%	0.00%	207	100.00%	0.00%	142
21-Feb	100.00%	0.00%	237	126	163	0.08%	100.00%	0.00%	212	100.00%	0.00%	139
22-Feb	100.00%	0.00%	146	146	148	0.11%	100.00%	0.00%	217	100.00%	0.00%	139
23-Feb	100.00%	0.00%	149	142	163	0.08%	100.00%	0.00%	212	100.00%	0.00%	142
24-Feb	99.37%	0.63%	151	3756	2060	0.97%	99.37%	0.63%	318	77.43%	22.57%	1440
25-Feb	100.00%	0.00%	158	291	752	0.10%	100.00%	0.00%	212	100.00%	0.00%	226
26-Feb	100.00%	0.00%	141	180	169	0.10%	100.00%	0.00%	214	100.00%	0.00%	143
27-Feb	100.00%	0.00%	144	131	134	0.07%	100.00%	0.00%	210	100.00%	0.00%	139

28-Feb	100.00%	0.00%	142	140	143	0.10%	100.00%	0.00%	209	100.00%	0.00%	142
29-Feb	100.00%	0.00%	153	132	171	0.05%	100.00%	0.00%	208	100.00%	0.00%	141
01-Mar	100.00%	0.00%	143	138	143	0.08%	100.00%	0.00%	230	100.00%	0.00%	135
02-Mar	100.00%	0.00%	142	136	N/A	0.09%	100.00%	0.00%	212	100.00%	0.00%	106
03-Mar	100.00%	0.00%	146	143	N/A	0.14%	100.00%	0.00%	192	100.00%	0.00%	115
04-Mar	100.00%	0.00%	141	165	346	0.06%	100.00%	0.00%	206	100.00%	0.00%	131
05-Mar	100.00%	0.00%	140	130	146	0.05%	100.00%	0.00%	225	100.00%	0.00%	124
06-Mar	100.00%	0.00%	144	153	156	0.06%	100.00%	0.00%	216	100.00%	0.00%	130
07-Mar	100.00%	0.00%	143	150	153	0.09%	100.00%	0.00%	515	100.00%	0.00%	132
08-Mar	100.00%	0.00%	145	141	217	0.11%	100.00%	0.00%	217	100.00%	0.00%	121
09-Mar	100.00%	0.00%	137	145	N/A	0.15%	100.00%	0.00%	217	100.00%	0.00%	103
10-Mar	100.00%	0.00%	151	137	164	0.12%	100.00%	0.00%	224	100.00%	0.00%	106
11-Mar	100.00%	0.00%	142	183	114	0.13%	100.00%	0.00%	236	100.00%	0.00%	131
12-Mar	100.00%	0.00%	146	372	155	0.09%	98.12%	1.88%	206	100.00%	0.00%	127
13-Mar	100.00%	0.00%	250	128	276	0.12%	100.00%	0.00%	206	100.00%	0.00%	134
14-Mar	96.53%	3.47%	141	125	173	0.10%	96.53%	3.47%	210	96.53%	3.47%	139
15-Mar	100.00%	0.00%	144	127	132	0.09%	100.00%	0.00%	209	100.00%	0.00%	131
16-Mar	100.00%	0.00%	174	137	N/A	0.17%	100.00%	0.00%	215	100.00%	0.00%	100
17-Mar	100.00%	0.00%	187	122	N/A	0.24%	100.00%	0.00%	194	100.00%	0.00%	117
18-Mar	100.00%	0.00%	148	119	156	0.15%	100.00%	0.00%	196	100.00%	0.00%	127
19-Mar	100.00%	0.00%	144	137	158	0.14%	100.00%	0.00%	206	100.00%	0.00%	130
20-Mar	100.00%	0.00%	150	123	146	0.10%	100.00%	0.00%	224	99.93%	0.07%	144
21-Mar	100.00%	0.00%	148	132	142	0.08%	100.00%	0.00%	213	100.00%	0.00%	137
22-Mar	100.00%	0.00%	161	178	N/A	0.12%	100.00%	0.00%	743	100.00%	0.00%	141
23-Mar	100.00%	0.00%	148	136	153	0.17%	100.00%	0.00%	229	100.00%	0.00%	115
24-Mar	100.00%	0.00%	149	136	N/A	0.20%	100.00%	0.00%	200	100.00%	0.00%	114
25-Mar	100.00%	0.00%	246	179	146	0.14%	100.00%	0.00%	212	100.00%	0.00%	129
26-Mar	100.00%	0.00%	151	175	179	0.11%	97.57%	2.43%	217	100.00%	0.00%	137
27-Mar	100.00%	0.00%	146	218	N/A	0.13%	100.00%	0.00%	217	100.00%	0.00%	143
28-Mar	100.00%	0.00%	150	153	150	0.08%	100.00%	0.00%	221	100.00%	0.00%	160
29-Mar	100.00%	0.00%	153	126	153	0.10%	100.00%	0.00%	244	100.00%	0.00%	116
30-Mar	100.00%	0.00%	158	149	195	0.29%	100.00%	0.00%	200	100.00%	0.00%	98
31-Mar	100.00%	0.00%	157	137	N/A	0.32%	100.00%	0.00%	199	100.00%	0.00%	60